Technical Service Bulletin

PSS 93 Red battery symbol, DTC P0B1300 is stored in the hybrid battery management module

93 21 55 2062211/2 September 16, 2021. Supersedes Technical Service Bulletin Group 93 number 21-43 dated February 17, 2021 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, and Q5	2020 - 2022	All	PHEV

Condition

REVISION HISTORY		
Revision	**Date**	**Purpose**
2	-	Revised *Service* (Updated estimated date of software solution)
1	02/17/2021	Initial publication

Customer states:

- In the instrument cluster, the red battery symbol is shown with the text "Electrical system: fault. Safely stop vehicle" (Figure 1).

- After switching the ignition off and on again, the warning lamp is off and the vehicle works again.

***Figure 1.** Red battery symbol.*

Workshop findings:

The following DTC is stored in the hybrid battery management module, J840 (address word 008C):

- **DTC P0B1300** (Hybrid/HV battery current measurement sender 1/2 variation) with symptom code 14348.

This PSS applies if one of the following DTC combinations is logged in the hybrid battery management module, J840 (address word 008C):

DTC	Description	DTC #2
P0B1300	Only entry in 008C	-
P0B1300	In combination with	P33F000
P0B1300	In combination with	U059B00

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The PSS **does not apply** if other DTCs in addition to the above combinations are logged in the hybrid battery management module, J840 (address word 008C). In this case the PSS does not apply, continue diagnosis outside of the PSS.

Technical Background

There are certain issues with the internal communication between the battery junction box and the power/voltage sensor, and is very unlikely for the customer to experience again.

Production Solution

This bulletin will be updated when more information is available.

Service

1. Explain to the customer that a solution is forthcoming for the by the end of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.

2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles.		
	• G10 for CPO Covered Vehicles – Verify Owner.		
	• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9327		
Damage Code:	0039		
Diagnostic Time:	GFF	0151 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU

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	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2062211/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2062211) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.