

# PARTS CIRCULAR

Attention: Parts Manager  
Inventory

September 3, 2021

## Special Notice SM 70-2021:

- 8W5-920-740 (Instrument Cluster)
- 8W5-920-840
- 8W5-920-770-A
- 8W5-920-771-A
- 8W5-920-780-A
- 8W5-920-776
- 8W5-920-876

In order to promptly receive your credit and to improve the level of parts that reach your customers:  
Please return your inventory of the above-listed material numbers to your facing PDC, no later than 9/27/2021.

**Parts with software level 0267 or greater correspond to the latest state of development. Please return all parts that are prior to software 0267. An example of affected parts are listed below.**



Your cooperation in using the following claims procedures is appreciated:

1. File a separate "Claim with Return" selecting "Dir Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
3. Enter your 4000XXXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.