

SSM 50153 - 2020-2021 Navigator/Aviator - SYNC 3 - Climate Control Temperature Degrees Do Not Appear In The SYNC Screen

Some 2020-2021 Navigator and Aviator vehicles may exhibit a condition when setting the climate control temperature where the degrees do not appear in the SYNC screen. This may be due to the SYNC software installed in the accessory protocol interface module (APIM). Engineering is currently developing a software update that is expected in January 2022. Once the software update is available, contact the customer and schedule a follow-up appointment for repair in February 2022. Monitor OASIS for updates.

APPLICABLE VEHICLES

2020 - 2021 TRUCK: B9 U554N NAVIGATOR
2020 - 2021 CAR: TV U611N AVIATOR