Technical product information

| Торіс | Fitment of control modules from donor vehicles for test purposes | | |
|-----------------|--|--|--|
| Market area | rket area Bentley: worldwide (2WBE) | | |
| Brand | Bentley | | |
| Transaction No. | 2063729/2 | | |
| Level | EH | | |
| Status | Approval | | |
| Release date | | | |

New customer code

| Object of complaint | Complaint type | Position |
|--|---|----------|
| vehicle service -> vehicle diagnosis -> guided fault finding | control units, services -> with event log entry | |
| vehicle service -> service, maintenance | control units, services | |
| vehicle service -> IT systems -> SVM (software version management) | control units, services -> error message | |

Vehicle data

Bentayga - New Continental GT/GTC - New Flying Spur

Sales types

| Туре | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| 3S3* | 2018 | E | | * | * | * |
| 3S3* | 2019 | E | | * | * | * |
| 3S3* | 2020 | E | | * | * | * |
| 3S3* | 2021 | E | | * | * | * |
| 3S3* | 2022 | E | | * | * | * |
| 3S4* | 2019 | E | | * | * | * |
| 3S4* | 2020 | E | | * | * | * |
| 3S4* | 2021 | E | | * | * | * |
| 3S4* | 2022 | E | | * | * | * |
| 4V1* | 2017 | E | | * | * | * |
| 4V1* | 2018 | E | | * | * | * |
| 4V1* | 2019 | E | | * | * | * |
| 4V1* | 2020 | E | | * | * | * |
| 4V1* | 2021 | E | | * | * | * |
| 4V1* | 2022 | E | | * | * | * |
| ZG2* | 2020 | E | | * | * | * |
| ZG2* | 2021 | E | | * | * | * |
| ZG2* | 2022 | E | | * | * | * |

Documents

| Document name | | |
|---------------|--|--|
| master.xml | | |
| | | |

Customer statement / workshop findings

Refer to the Technical background section before considering the fitment of control modules from donor vehicles for test purposes

Technical background

If an issue is suspected for one of the control modules listed below:

- Onboard supply control unit (J519)
- Convenience system central control unit (J393)
- Data bus diagnostics interface (J533)
- Control unit 1 for Information Electronics (J794)
- Control unit in dash panel insert (J285)
- Emergency call module control unit (J949)

The fitment of donor parts from another vehicle is not advisable and only possible if approved from Product Support via an open DISS query.

The donor of parts should only be used as a temporary test VERY IMPORTANT: The ODIS replace routine MUST NOT be carried out under any circumstances

VERY IMPORTANT: A donor part MUST NOT be permanently fitted to another vehicle under any circumstances NOTE:

There can be limited system operation with a donor part fitted and/or without the replace routine carried out. IMPORTANT:

The ODIS replace routine MUST not be followed under any circumstances

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The control modules work in conjunction with multiple systems/functions on the vehicle, meaning software and configurations of each module can be different and issues can arise if swapped

Production change

Not applicable

Measure

Not applicable

Parts information

Follow the normal parts process for ordering replacement parts as per the ETKA parts catalogue