







EQUALIZER LEVELING JACK MANUAL OVERRIDE PROCEDURE.

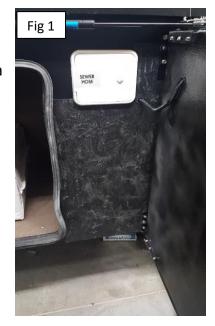
Bulletin Type:	INC
Bulletin No:	21-038
Model Year (s):	Seneca MY17-22 & Accolade MY17-22 & Embark & Reatta & XL MY19-22 & Insignia MY19 & Aspire & Anthem & Cornerstone MY09-22

Publication Date:	September 2021
Make(s):	Jayco & Entegra
Model(s):	Seneca, Accolade, Embark, Reatta, Reatta XL, Insignia (MY19 only), Aspire, Anthem, Cornerstone

Incident:	Leveling jacks are extended in leveling mode and will not retract.	
Affected Units:	Units equipped with Equalizer leveling system.	
Misc. Tools & Supplies:	1/8 INCH ALLEN WRENCH AND AN ELECTRIC DRILL (RECOMMENDED 2000 RPM) WITH 7/16" HEX HEAD DRIVER. 1/4 inch or 6 MM Allen wrench.	
Caution	DO NOT USE AN IMPACT DRILL IT WILL BREAK THE 7/16" HEX NUT OFF JACK MOTOR.	

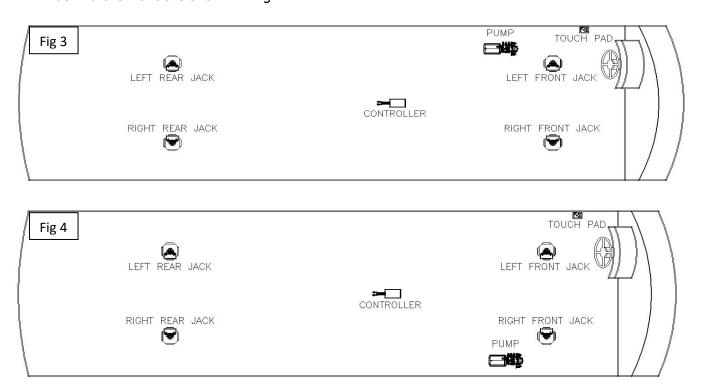
INSTRUCTIONS FOR OVERRIDE MODE ON EQUALIZER LEVELING SYSTEM

1. Locate the pump/manifold assembly shown in Fig 2; it is located behind the driver side front tires in the cargo bay area behind a plastic cover shown in Fig 1. The location of the pump/manifold assembly on a Cornerstone is on the passenger side, all other models are on the driver side.

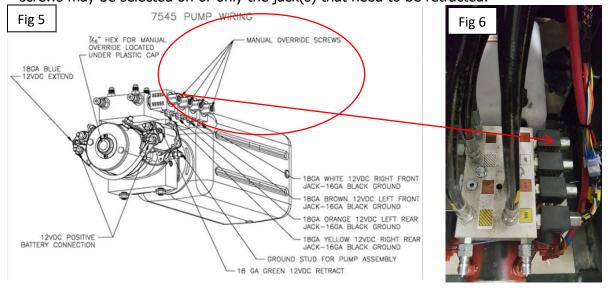




2. The Insignia, Aspire, and Anthem pumps are located in the cargo bay on the driver side behind the front tire shown in Fig 3. The cornerstone pump is located in the cargo bay on the passenger side behind the front tire shown in Fig 4.



3. Locate the four individual cartridge valves shown in Fig 5 & 6 with a 1/8" Allen Screw recessed inside the valve stem. Turn the screw in clockwise approximately 2 turns until it stops. All four screws may be selected on or only the jack(s) that need to be retracted.

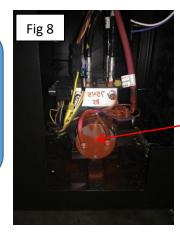


- 4. Remove the rubber plug or the brass cover shown in Fig 7 to access the 7/16 hex nut. Using a drill and 7/16 hex drive rotate the nut counter-clockwise to retract the jacks.
 - a. Note: It is easier to remove and reinstall the screws and brass cover than the rubber plug
 - i. This process should not be used to extend or deploy the jacks after manually retracting them. Extending the jacks after they have failed may cause a failure that would prohibit travel.

This MTE brand motor was used prior to 9/9/19 and replaced with the 7545 KS brand motor.

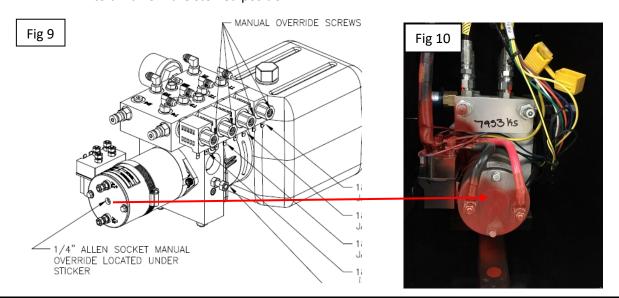


The MTE brand pump motor was replaced by the KS brand motor in early September 2019, MY20 units.



To manually operate this motor peel off the sticker that is over the hole in the center between the wires shown with a red arrow in Fig 8. It is OK to leave the sticker off.

- 5. The manual override procedure is the same for the single axle Aspire models using the ¼" Allen Socket under the sticker at the end of the motor shown in Fig 9 & 10.
 - a. Note: When the jacks are fully retracted turn all override screws shown in step 3 by Fig 5 to their original out counter-clockwise position.
 - b. Note: Failure to return the screws to the original (Counter-clockwise) position may allow the jacks to drift from the stowed position.



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