

Technical Service Bulletin

Topic	Owner's Handbook - Incorrect roof console image shown - Garage Door Opener (GDO)
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2062075/2
Level	EH
Status	Released for publishing

New customer code

Object of complaint	Complaint type	Position
entire vehicle -> accessories -> owner's literature	literature -> illustration incorrect	

Vehicle data

Bentayga - W12 and V8 Kovomo only

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V14A9	2021	E		*	*	*
4V14A9	2022	E		*	*	*
4V14D9	2021	E		*	*	*
4V14D9	2022	E		*	*	*
4V14G9	2021	E		*	*	*
4V14G9	2022	E		*	*	*

Documents

Document name
master.xml

Condition

The Owner's Handbook is showing an incorrect roof console image, highlighting the Garage Door Opener (GDO) programming switches for Bentleyga 21MY vehicle derivatives

NOTE: The (GDO) is an optional feature

Technical Background

The image shown in Figure 1 has been removed from the Controls and Interior Features chapter of the Owner's Handbook

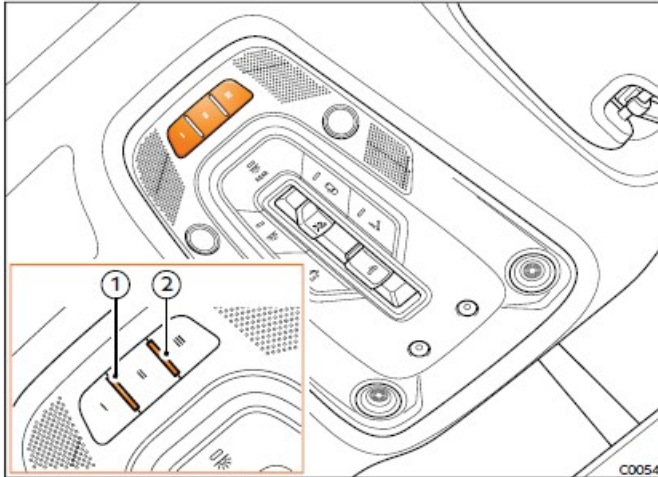


Figure 1

□ **The GDO switches are no longer fitted in the roof console and all functionality is controlled within the Infotainment system.**

Production Solution

Owner Handbooks with the image removed will be introduced into Manufacturing once published

Service

The configuring of the Garage Door Opener can be now achieved by accessing the following area of the Infotainment system and by following on-screen guidance:

- **Setting and service - Garage door opener - (when fitted)** configure the garage door opener

NOTE:

The handbook advises the customer with the following text:

'Setting up a new device is done by using the Bentley Infotainment system from inside the vehicle'

Required Parts and Tools

Not applicable

Additional Information

Replacement copies of the Owner Handbook or an Addendum will not be made available for this subject