

Technical product information

Topic	Rear centre armrest lid - Poor magnetic retention
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2061343/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> operation and control, seats, seatbench, armrests, 2nd row	functionality	

Vehicle data

New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Rear centre armrest lid has poor magnetic retention to the main armrest, this can lead to a crease in the leather (Figure 1)



Figure 1

Technical background

Rear centre armrest lid has poor magnetic retention to the main armrest

Production change

-

Measure

NOTE: Currently there is no instruction within the repair manual, please refer to Figures 2 and 3 for clarification/instruction regarding disassembly and assembly of the rear arm rest

1) Perform a check of the magnets to confirm the following:

- Check/confirm that no magnets are missing

- Check/confirm that both magnet pairs are positioned in the correct polarity to attract each other
- The two catch magnets are located in the armrest stowage bezel (Figure 2)

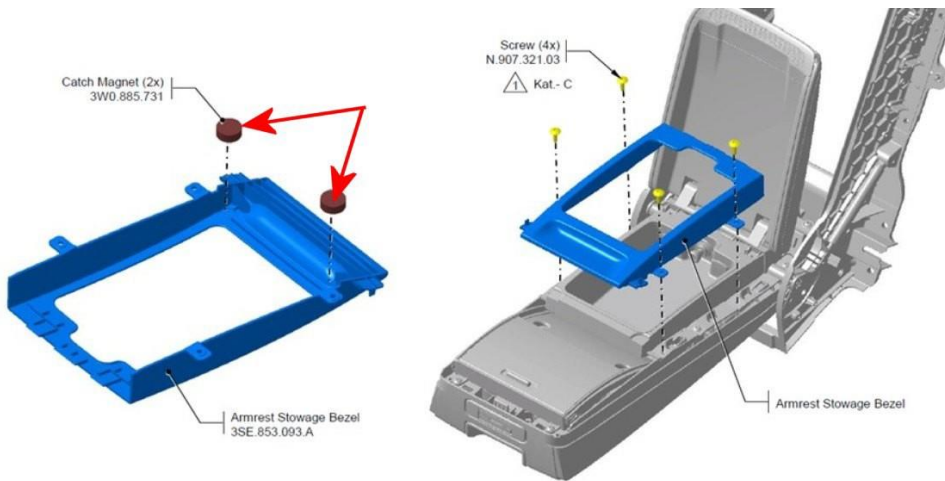


Figure 2

- The two opposing catch magnets are located in the latch handle of the armrest lid

2) Check the polarity of each magnet pair. If they are opposing each other, swap the magnet around so it changes the polarity.

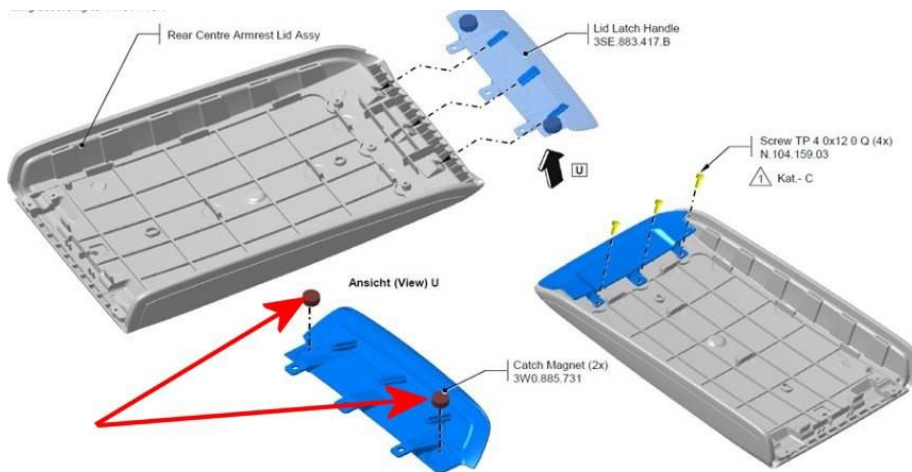


Figure 3

The procedure in Step 3 requires (when applicable) the crease removing from the armrest, the operative should refer to the applicable extracts from Rep.Gr 74 Seat trim repairs regarding crease removal

3) Improve the condition of the trim – Refer to the repair instructions within Rep.Gr 74 Seat trim repairs - Best practice guide - Finishing/reworking – Minor creases/wrinkles

Warranty accounting instructions

Step 1

Warrantytype 110 or 910

Damage service number 72 20

Damage code 00 16

Labour

Labouroperationcode 72204101

Time 20 Time units

Step 2

Labour

Labouroperationcode 72204102

Time 20 Time units

Step 3

Labour

Labouroperationcode 72204103

Time

20 Time units

Parts information

Part number	Description
3W0 885 731	Magnets (order quantity as required)