

CAMPAIGN LAUNCH STATUS

H368 –ICE/SNOW/RAIN DRIVE MODE NOT RESETTING



SERVICE ACTION - H368 ICE/SNOW/RAIN JAGUARDRIVE MODE NOT RESETTING

AFFECTED MODELS	21MY XF, F-PACE, E-PACE
VOLUME AFFECTED	8,121 USA 1,118 CAN
REPAIR	On affected vehicles the JaguarDrive Mode for Snow/Ice/Rain stays engaged after a key cycle. This does not meet design intent and the customer drive cycle assumptions used within emissions certification. All vehicles require a software update to the Gateway Module. (GWM)
REPAIR TIME	0.2hrs+Drive In/out
CAMPAIGN LAUNCHED	Sept 16 TH , 2021
Notes	855 affected units in retailer inventory.



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