

# Technical product information

<b>Topic</b>	DTC B17B801 and/or B17B804 - evident within address 0019 and/or DTC U112300 evident in 00A5
<b>Market area</b>	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2063855/2
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

## Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
0019 - Data Bus OBD Interface	B17B801: Steering Wheel Touch Recognition Control Module electrical error		static
0019 - Data Bus OBD Interface	B17B801: Steering Wheel Touch Recognition Control Module electrical error		Intermittent
0019 - Data Bus OBD Interface	B17B804: Steering Wheel Touch Recognition Control Module faulty		Intermittent
0019 - Data Bus OBD Interface	B17B804: Steering Wheel Touch Recognition Control Module faulty		static
00A5 - Front sensor for drivers assistant systems	U112300: Databus error value received		Intermittent
00A5 - Front sensor for drivers assistant systems	U112300: Databus error value received		static

## New customer code

Object of complaint	Complaint type	Position
driver assist systems, convenience features -> lane departure warning	functionality	
driver assist systems, convenience features -> cross-traffic assist system	functionality	

# Vehicle data

## New Continental GT/GTC - New Flying Spur - Bentayga

### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2021	E		*	*	*
3S4*	2021	E		*	*	*
4V1*	2021	E		*	*	*
ZG2*	2021	E		*	*	*

# Documents

Document name
master.xml

DTCB17B801 and/or B17B804 - evident within address 0019 and/or DTC U112300 evident in 00A5

## Customer statement / workshop findings

### Customer statement:

Lane Assist and/or Traffic Assist are not functional

### Workshop findings:

DTC - B17B801 - Steering Wheel Touch Recognition Control Module evident within address 0019

And/or

DTCB17B804 - Steering Wheel Touch Recognition Control Module electrical error - evident within address 0019

And/or

DTC U112300 with symptom Code 1123220 within address 00A5

## Technical background

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PLEASE NOTE: Should the affected vehicle be post the following listed VIN's

- *Bentayga - SJAA514V3MC036546*
- *New Continental GT/C and New Flying Spur - SCBB15ZG1MC088177*

*The operative MUST raise a DISS query and await feedback before conducting any further work*

*For all vehicles up to and including the afore mentioned VIN's the operative should conduct the instructions within the Measure section*

## Production change

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## Measure

1) Referring to Rep.Gr 48 - Replace the steering wheel and steering wheel centre bolt

- Erase all applicable DTC's

## Warranty accounting instructions

### Time to replace the steering wheel

Warranty type            110 or 910

Damage service number 48 10

Damage code            00 24

### Labour

Labour operation code 48 10 19 00

Time                      40 Time units

## Parts information

- Steering wheel (x1) - Refer to the ETKA parts catalogue
- Steering wheel centre bolt (x1) - Refer to the ETKA parts catalogue