

Technical product information

Topic	Rear window blind/s do not fully retract (Jammed)
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2064469/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> sunblind operation -> electrically lower side window blind	functionality -> without function / defect	
body fixtures and fittings -> sunblind operation -> electrically raise side glass blind	functionality -> without function / defect	
body fixtures and fittings -> sunblind operation	functionality	

Vehicle data

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Rear side window blind/s do not fully retract (Jammed) as shown in Figure 1



Figure 1

Technical background

In the event that the afore mentioned issue is evident the operative should refer to the Measure section of this TPI

Production change

Under investigation

Measure

- 1) Open the affected rear blind door (by hand)
- 2) Referring to Figures 1 and 2 - Locate the flocked sliders (x2)

NOTE: For clarity/photographic purposes only – Figures 1 and 2 show the blind deployed

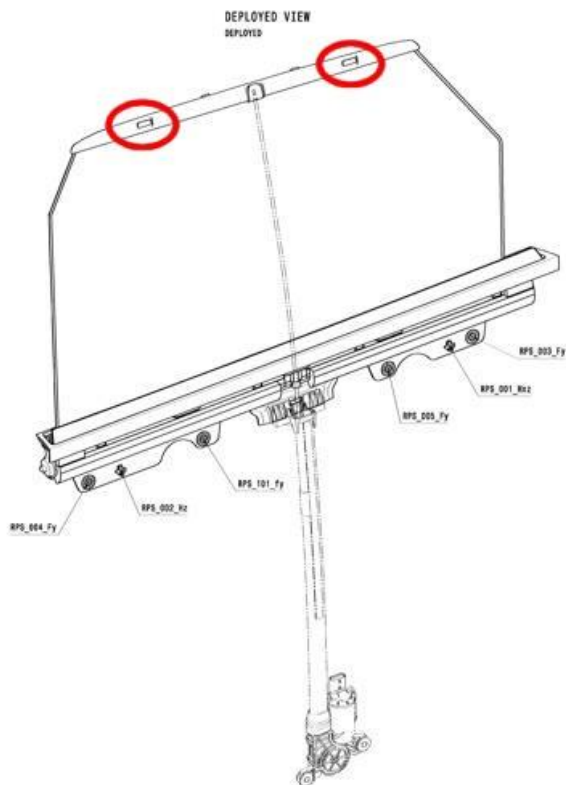


Figure 1



Figure 2

- With care - Visually check the position of the flocked sliders
- Check for any signs of slider wear

NOTE: Figure 3 shows an example of slider displacement (circled)



Figure 3

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- IMPORTANT: Displacement can stop the blind from returning to its home position
- 3) Record all observations and take clear photographs/videos of the issues found
- In the event the flocked sliders are displaced, the operative should attempt to push the sliders inboard (into the hanger)
 - Retest the functionality of the affected blind
- 4) Should no other issues be found the vehicle can be returned to the customer
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- Any additional actions beyond the above must be authorised / approved by Bentley Product Support via an open DISS query
- NOTE: Ensure all applicable supporting information is attached (Photographs/videos)