



# SERVICE BULLETIN

Classification: AN20-031B	Reference: NTB20-075B	Date: September 8, 2021
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## SOFTWARE UPDATE POP-UP NOTIFICATION

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Discard all previous versions of this bulletin.

**APPLIED VEHICLES:** 2021 Rogue (T33)  
**APPLIED GRADES:** SV, SL, Platinum

### SERVICE INFORMATION

The infotainment system of the APPLIED VEHICLE has the ability to update its software through an over-the-air (OTA) link. As software updates become available for new features, and/or patches, the software update screen (pop-up) shown in Figure 1 will automatically be displayed. Much like cell phone and computer updates, this is a normal feature which allows the user to choose when an update is downloaded.

- It is recommended that while in dealer inventory and this pop-up appears, that “**Yes**” is selected to provide the latest software version to the customer at delivery.

**NOTE:** If the ignition is turned OFF in the middle of a download, it will automatically restart when the ignition is turned back ON.

### **WARNING**

To avoid risk of death or serious personal injury when updating software: Park the vehicle in a secure, safe, well-ventilated location that is open to the air and apply the parking brake.

### When one of the following is selected:

**Yes:** The pop-up is hidden and the download starts in the background.

**Later:** The pop-up is hidden and displayed again in the next key cycle (after cold start).

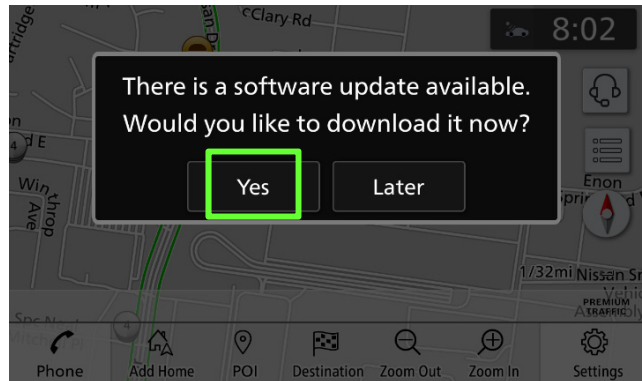


Figure 1

- To manually start the software update, select: **Info > System Information > Software Update > Start Software Update.**

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## AMENDMENT HISTORY

<b>PUBLISHED DATE</b>	<b>REFERENCE</b>	<b>DESCRIPTION</b>
October 19, 2020	NTB20-075	Original bulletin published
February 3, 2021	NTB20-075A	Classification number updated
September 8, 2021	NTB20-075B	APPLIED GRADES and WARNING added

