

# Service Bulletin

21-079

**October 7, 2021** Version 3

# **Product Improvement Campaign: 2022 Civic Key FOB**

Supersedes 21-079, dated September 28, 2021, to revise the information highlighted in yellow.

#### **AFFECTED VEHICLES**

Year	Model	Trim	VIN Range	
2022	CIVIC	All	Check the iN VIN status for eligibility	

#### **REVISION SUMMARY**

- Under BACKGROUND, information was updated.
- Under PARTS INFORMATION, a note was added.
- Under WARRANTY CLAIM INFORMATION, a note was added.

#### **BACKGROUND**

Certain 2022 Civics produced by Honda of Canada Manufacturing (HCM) were originally shipped with **one remote key fob** and **two emergency keys** at the time of original delivery. This was due to the global chip shortage.

NOTE: Do not order an emergency blank key as this part will not be covered under this campaign.

# **CUSTOMER NOTIFICATION**

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

# **CORRECTIVE ACTION**

Program the new key fob to the vehicle.

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

#### **PARTS INFORMATION**

Part Name	Part Number	Quantity	
Key fob (LX)	72147-T20-A01	1	
Key fob (EX, SPORT, TOURING)	72147-T20-A11	1	

NOTE: Do not order an emergency blank key as this part will not be covered under this campaign. The customer received two emergency keys when taking delivery of the vehicle and should bring them to the repair appointment. If the customer misplaced the emergency key, they will have to order a key through normal customer pay.

# **WARRANTY CLAIM INFORMATION**

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
0501G0	LX: Provide 1 key fob and program	0.4 hr	6FK00	СВН00	A21079A	72147-T20-A01
0501G0	EX and Touring: Provide 1 key fob and program	0.4 hr	6FK00	CBH00	A21079B	72147-T20-A01
0501G0	<b>Sport</b> : Provide 1 key fob and program	0.4 hr	6FK00	СВН00	A21079C	72147-T20-A11

NOTE: The emergency key blank is not covered under warranty repair. If the customer misplaced or requires an emergency key, it will be covered under customer pay only. Please review the BACKGROUND and PARTS INFORMATION sections in this bulletin for more details.

### REPAIR PROCEDURE

# NOTE:

- Connect a 12V jumper to the battery while performing the registration function.
- Check for aftermarket electrical equipment that could cause problems with keyless access operation.
- While doing the registration, keep the remote away from computers.
- Programming the remote also programs the keyless transmitter.
- The body control module can store codes up to 6 remotes.
- 1. Connect the i-HDS to the data link connector (i-HDS).
- 2. Do the registration according to the "Immobilizer Setup Tool" screen.
- 3. Verify the remote related functions work normally with all remotes.

# **END**