



QUALITY ACTION

CAMPAIGN BULLETIN

Tow Hitch Receiver Dealer Inventory

Reference: PC843

Date: September 11, 2021

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect:
MY2022 Frontier (D41) (Crew Cab Long Wheelbase - ONLY)	NA	50	September 11, 2021	YES

*******Dealer Announcement*******

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain vehicles on temporary Quality Assurance (QA) Hold to ensure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Effective immediately, Nissan is placing a temporary Quality Assurance (QA) Hold on **50** specific model year 2022 Frontier Crew Cab Long Wheelbase vehicles identified in Service Comm. Because of a supplier inventory issue, certain vehicles were manufactured and shipped without a tow hitch. Nissan is performing a quality hold on these vehicles in order to comply with regulatory requirements. Nissan previously adjusted vehicle pricing for removal of the towing receiver hitch prior to shipment. Other MY22 Frontier units that received a credit for tow receiver hitch deletion that are not listed in Service Comm are not subject to Stop Sale and will require no additional action.

*******What Dealers Should Do*******

1. Verify if vehicles are affected by this quality hold using Service Comm or DBS National Service History – Open Campaigns I.D. **PC843**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Some vehicles may still be in transit. Please continue to check newly arriving inventory for QA Hold applicability.**
2. Please **do not drive, loan, sell or trade** the specific vehicles in dealer inventory subject to this quality hold.
3. No further action is necessary at this time. Nissan will provide an updated status by no later than the **week of September 20, 2021**.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION