

Product Notice

Date: August 3th, 2021

Contact Number: 734-384-7898



Contact Name(s): Tenneco / DRiV Warranty

Products

Part Number(s): OS 30633 R

Product Name: Oil Pan Gasket Set

Packaging Label Date Codes Affected: From 210529 to 210709.

Reason / Process For Return

A packaging error has been identified related to the part number listed above. Please scrap affected inventory of part number OS 30633 R with the packaged label date codes shown above.

Affected parts will not be able to be installed. This is not a safety issue.

1. Please visually inspect parts within the date codes shown above, take a photo of affected units and scrap the parts using the affidavit form included.

Pictures of the location of the date codes can be found below.

2. Email a copy of the completed affidavit to warranty@driv.com, reference RGA 26453 in the subject line.
3. Credit will be issued to your account upon receipt of affidavit form.
4. Reorder replacement product, as required.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Visual Aid

Date Code Location Example



The Date Code is located on the upper right-hand corner of the package.

From 210529 to 210709.

Part image example

OK – Gaskets with different sizes.



Affected sets will contain 2 gaskets with the same size



AFFIDAVIT OF DESTRUCTION

TRC/RGA # _____

Customer Ref #: _____

Customer Name: _____

Customer Acct #: _____

DC Location and #: _____

We, the undersigned, certify that we personally witnessed and or supervised the destruction of the attached list(s) of

BRAND NAME

We further agree that DRiV will not be responsible for any future requests for credit on these specific sku's at this location.

Product has been:

- Destroyed in field – under 60 units (picture of destruction required)
- Shipped To: _____

(for destruction) _____

REQUIREMENTS:

- Provide an electronic excel file with the final inventory list of the product destroyed – part number and quantity.
- Provide a photo of product, unpackaged & spray painted, **(IF LESS THAN 60 UNITS).**
- Provide a receipt of pickup from a scrap yard for inventories above 60 units.

Destruction took place on ____/____/ 2021

At _____

Signatures required: must be signed by DRiV personnel and customer

DRiV Signature

Customer Signature

DRiV Printed Name/Title

Customer Printed Name/Title

Date

Date