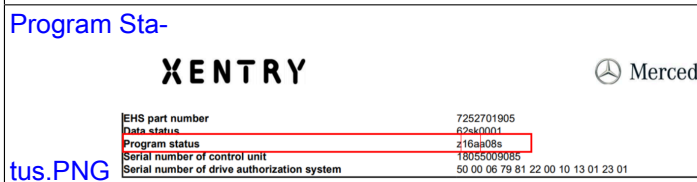


Remote start causing CEL and U012600

Topic number	LI27.00-P-073106
Version	1
Function group	27.00 - General
Date	6/14/21
Validity	205 and 253 with Program Status 15 b or 16 a
Reason for change	

Complaint

After starting the vehicle remotely, the CEL is on and U012600 Communication with the steering column module has a malfunction, but no drivability issues is present

Attachments	
File	Description
Program Status.PNG 	Program Status

Cause

Possibly software

Remedy

1. Check connection and wires to the steering column module
2. Please check connection to the VGS
3. Please check the condition of the battery
4. Please ensure the CEL came on after using remote start. Only if remote start was used, this LI applies.
5. Ensure the vehicle has Program Status 15 b or 16 a . This information can be found in the VGS control unit log. See attached picture for guidance.
6. Delete the Mercedes me App and reinstall the Mercedes me App
7. Please start the vehicle remotely and check if the doors make a locking sound before the engine starts
8. If the CEL does not return afterwards, then please release the vehicle.

Symptoms

XENTRY TIPS

Power transmission > Automatic transmission > Function > Malfunction

Overall vehicle > Cleaning system > Cleaning system indicator lamp > Washer fluid level > lit

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
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