

TO: Mercedes-Benz Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
<b>Re: Recall Campaign Launch Notification</b> <b>Model 907 (Sprinter)</b> <b>Model Years 2019-2021</b> <b>Inspect Swivel Seat Wiring Harness Routing</b>	DATE: August, 2021



Mercedes-Benz

**IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	Inspect Swivel Seat Wiring Harness Routing
<b>2021070031</b>	<b>VS3DREHSEL</b>	
<p>This is to notify you of a <b>Recall Campaign Launch</b> to inspect the swivel seat wiring harness routing on approximately <b>3,847</b> MY19-21 Mercedes-Benz Sprinter vans. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as <b>"OPEN"</b> in VMI and cannot be sold until remedied.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz has determined that on certain Freightliner Sprinter vehicles of Platform 907 (VS30) that are equipped with electrically adjustable front swivel-seats, the seat wiring harness might be improperly routed or mounted within the swivel-seat frame and could become pinched and damaged during the electric adjustment of the seat position. If the wiring harness were to become pinched and damaged during adjustment of the swivel seat, in a worst case scenario, the operation of the seat-mounted side airbag might not operate properly, and the side airbag could either deploy inadvertently or not deploy as designed in the event of a crash, which could increase the risk of injury in the event of a crash.</p>	
<b>What We're Doing</b>	<p>MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz Sprinter dealer will inspect the installation of the front seats seat wiring harnesses (left/right) and will attach the mounting clip to the intended position, to ensure that the harness routing is according to specification.</p>	
<b>Remedy</b>	<b>Part is Available</b>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	Model Year 2019-2021	
<b>Vehicle Model</b>	Sprinter VS30, Platform 907	
<b>Vehicle Populations</b>		
<b>Total Recall</b>	<b>3,847</b>	
<b>Dealer Inventory</b>	<b>246</b>	
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter to be mailed in August, 2021.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		



Campaign No. 2021070031, August, 2021

TO: ALL MERCEDES-BENZ & FREIGHTLINER CENTERS

SUBJECT: **Model 907 Sprinter, Model Year 2019-2021**  
**Inspect Swivel Seat Wiring Harness Routing**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Mercedes-Benz Sprinter vehicles of Platform 907 (VS30) equipped with electrically adjustable front swivel-seats, the seat wiring harness may be improperly routed or mounted within the swivel-seat frame and could become pinched and damaged during the electric adjustment of the seat position. If the wiring harness becomes pinched and damaged during adjustment of the swivel seat, in a worst case scenario the operation of the seat-mounted side airbag may not operate properly and the side airbag may either deploy inadvertently or may not deploy as designed in the event of a crash. This condition could increase the risk of injury in the event of a crash.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **3,868** vehicles are involved.

Order No. V-RC-2021070031

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

**Model 907**  
**with code SF1 (Driver's seat electrically adjustable)**  
**with code SR8 (Swivel base for driver' seat)**

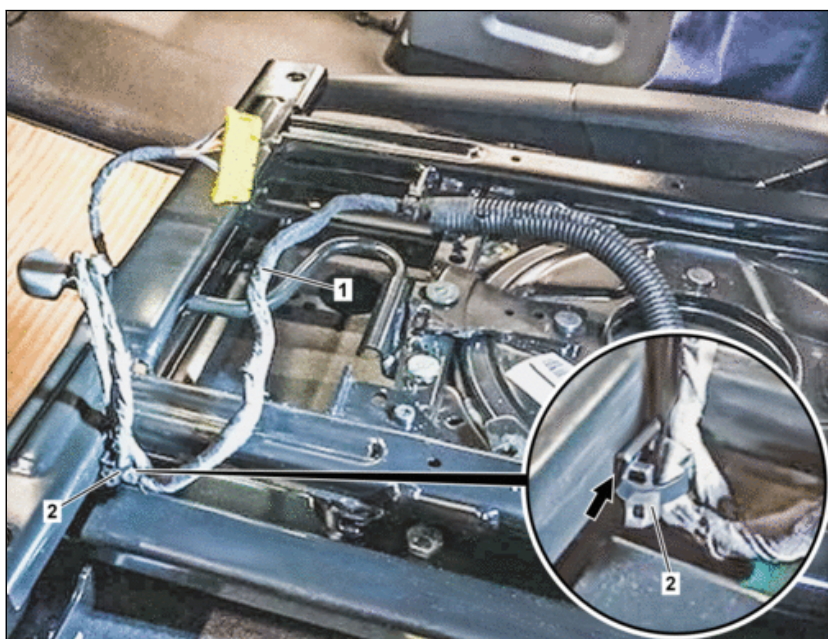
**Model 907**  
**with code SF2 (Electrically adjustable co-driver's seat)**  
**with code SR9 (Swivel base for co-driver' seat)**

**Operation no. of the operation texts or standard texts and flat rates**

Category	Op. no.	Operation text	Time	Damage Code	Code
L	02 1395	Operations: Subsequently modify line installation for front seat	0.2hrs	54 918 87	VS3DREHS EL
L	02 1396	Operations: Subsequently modify line installation for 2 front seats	0.2hrs	54 918 87	VS3DREHS EL

**Shown on driver's seat with code SF1 (Electrically adjustable driver's seat) and code SR8 (Driver's seat rotating frame)**

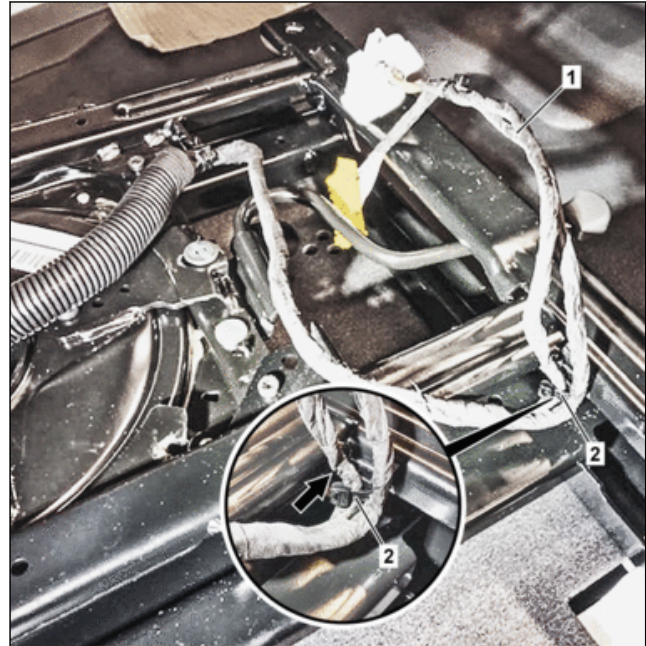
- 1 Wiring harness
- 2 Cable tie with retaining clip



D91.10-A026-76

Shown on driver's seat with code SF2 (Electrically adjustable front passenger seat) and code SR9 (Front passenger seat rotating frame)

- 1 Wiring harness
- 2 Cable tie with retaining clip



D91.10-A027-82

If rotating seats are installed on the driver and passenger side, then the line installation of both rotating seats must be checked and adapted, if necessary.

<b>Warning</b>	<b>Risk of injury</b> during testing and repair operations related to pyrotechnical components	Do not expose pyrotechnical component parts to temperatures above 100 °C or 212 °F. Disconnect current supply when working on such component parts.	AS91.00-Z-0008-01A
<b>Notice</b>	Information on preventing damage to electronic components due to electrostatic discharge		AH54.00-P-0001-01A
<b>Notice</b>	Notes on carrying out repair work in the vehicle interior		AH68.00-N-0001-01S
	Information, assessment and legal requirements when working with, handling and storing pyrotechnical components		AH91.00-Z-0000-10A

◀	<b>Check</b>		
1	Check whether vehicle is affected by measure	<p>Affected vehicles: Subsequently modify line installation of rotating seats (code: VS3DREHSEL, acc. no.: 54 918 87)  Model 907.### #P as of 189698 to 232559, Model 907.### #T as of 021617 to 046148</p> <p><b>i</b></p> <p>For authorized Mercedes-Benz service partners, only the entry in the "Extended VEGA Application" (EVA) system, in the "Current" tab, is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.</p>	SM91.10-D-0039-01AAA
	<b>Adapt line installation</b>		
2	Adjust respective rotating seat until wiring harness (1) is accessible.	<p><b>i</b></p> <p>If rotating seats are installed on the driver and passenger side, then the line installation of both rotating seats must be checked and adapted, if necessary.</p>	

3	Subsequently adapt line installation and attachment of wiring harness (1) to respective rotating seat.	<p><b>i</b></p> <p>To do so, check if the wiring harness (1) is correctly fastened to the respective rotating seat frame using a cable tie with retaining clip (2).</p> <p>The wiring harness (1) must be positioned in the corner (arrow) of the rotating seat frame, as shown in the picture, and fixed in place using a cable tie with retaining clip (2).</p> <p>If cable tie with retaining clip (2) is not present,</p> <p style="text-align: center;">↓</p> <p>subsequently fasten wiring harness (1) to rotating seat frame using retaining clip (2). To do so, position wiring harness (1) along cable tie with retaining clip (2) in corner (arrow) of rotating seat frame. See figure.</p> <p>If cable tie with retaining clip (2) is present,</p> <p style="text-align: center;">↓</p> <p>position wiring harness (1) correctly on rotating seat frame. To do so, position wiring harness (1) along cable tie with retaining clip (2) in corner (arrow) of rotating seat frame. See figure.</p>	
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**Parts ordering note**

Part no.	Designation	Quantity
A 005 997 62 90	Cable tie with retaining clip	n. B.