

Technical product information

Topic	Drivers Information Panel (DIP) goes blank - DTC U101100 evident within Address 09
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2064857/1
Level	EH
Status	Approval
Release date	

Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
0009 - Electronic central electric	U101100: Supply voltage voltage too low		static

New customer code

Object of complaint	Complaint type	Position
electrical power, electric system, data transfer -> power supply	electrics	
information, navigation, communication, entertainment -> instrument displays -> instrument panel display	functionality -> without function / defect	

Vehicle data

Bentayga - New GT/GTC and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Customer statement

Drivers Information panel (DIP) goes blank

- Once blank no information is visible within the DIP
- No error messages are shown within the DIP

Workshop findings

DTC U101100 evident within address 09 - DIP Unrecoverable due to low voltage

Technical background

Should the symptoms be evident, refer to the instructions within the Measure section of this TPI

Production change

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Measure

1) Carry out TPI2051562/- (12 Volt - Battery condition checks) to completion ensuring the following are also conducted as per TPI2051562/-

- Referring To ElsaPro Rep.Gr 27 - Carry out the Battery quiescent drain - Manual check
- Referring To ElsaPro Rep.Gr 27 - Carry out the Battery quiescent drain - History data check
- Referring To ElsaPro Rep.Gr 27 - Confirm the Alternator charge ratings are to specification

2) Raise a new DISS query or respond via a previously open DISS query

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NOTE: Await feedback before conducting any further work including any wiring integrity checks

Warranty accounting instructions

Warranty claims submitted without DISS authorisation will be cancelled, in cases where DIP failure has been caused by poor battery maintenance only the repair is not covered by warranty