



Technical Service Bulletin

PSS 90 Audi virtual cockpit: rear seat belt warning is on without occupied rear seats

90 21 20 2064854/1 November 3, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron GT, Audi RS e-tron GT	2022	All	Not Applicable

Condition

Customer states:

- The indicator light in the Audi virtual cockpit for the rear safety belt monitoring system remains red after the rear passengers have exited the vehicle although the rear seats are no longer occupied.

Workshop findings:

- No relevant DTCs are stored.

Technical Background

A software malfunction can cause the rear seat belt monitoring system to display incorrectly in the Audi virtual cockpit.

The following driving situation can lead to this concern:

- Driver and rear passengers are wearing safety belts and the vehicle is moving. No safety belt warnings in the Audi virtual cockpit.
- Driver stops vehicle and switches engine and ignition off.
- Driver and rear passengers take safety belts off.
- Driver gets out of vehicle and opens rear door to enable rear passengers (e.g. child) to exit. It is also possible that rear passengers' safety belts were fastened until now and are now unfastened by driver.
- Rear door is closed. The rear seats are no longer occupied.
- Driver gets back into vehicle to continue journey, closes driver's door and fastens safety belt.
- Driver switches vehicle back on to continue journey or only switches ignition on.
- The red indicator light in the Audi virtual cockpit for the rear safety belt monitoring system lights up.



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9. The indicator light in the Audi virtual cockpit remains on even while driving and a warning tone is added at driving speed.
10. The visual and acoustic warnings can only be eliminated by switching the ignition off and on again or by opening the driver's door while the vehicle is stationary.

The issue does not occur if, after opening and closing the rear door and closing the driver's door, the vehicle is locked and enters sleep mode, e.g. after arriving at the destination without setting off again immediately.

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is forthcoming for the Q1 quarter of 2022 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under Related Links >> Service), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2064854) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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