



September 24, 2021



Engines eligible for the campaign: C2380

Engine Serial Number	OEM Name	Vehicle Identification Number
74655468		

Cummins Inc.
Box 3005
Columbus, IN 47202-3005 USA
Mail Code: 40911
Phone: 1 800 CUMMINS
care.cummins.com



September 24, 2021

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the U.S. Clean Air Act, California Health & Safety Code, and Canadian Environmental Protection Act, 1999, as applicable.

Our records indicate that you possibly own a product that requires an emissions recall. Please refer to the attached table for engines that may be affected by this issue.

Cummins Inc. has launched a campaign that may affect your Model Year 2020 L9 CM2350 engine. Your engine may experience a low monitoring frequency for certain on-board diagnostics. This condition has no emissions impact. This campaign will provide an updated engine software calibration that may improve the performance of these diagnostics. The parts and labor for this repair will be provided to you at no cost.

California residents: The State of California may require the completion of emission campaign repairs prior to vehicle registration renewal. Your Authorized Cummins Repair location will provide you with an Emission Campaign Proof of Correction Form after the campaign is performed. **Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the campaign has been performed. In order to ensure your full protection under the emission warranty provision, it is recommended that you have your engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your engine. Please help update our records if you have sold the engine to another owner with the included product registration card or by visiting <https://prodreg.cummins.com>.**

This action is set to expire on May 20, 2026. To learn more, confirm your eligibility and schedule a service appointment, please call your local Cummins certified service location or Cummins Care by visiting us on the web at <https://care.cummins.com> or you are welcome to contact us at 1-800-CUMMINS. If you have already had this recall performed, no further action is required. Please disregard this notification.

Sincerely,

Cummins Campaign Administration