

# AfterSales BOL Technical Information

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## MAS002746 (BOL 21-22)

From: Aftersales – TSO  
To: Maserati Network  
Auburn Hills, MI.  
September 13, 2021

### Door panel damage

**Section:** 09.30 - 4 FRONT DOORS: TRIM PANELS  
09.32 - 4 REAR DOORS: TRIM PANELS

**Models:** Quattroporte, Ghibli and Levante

**Issue:** As a result of an analysis carried out on door panels replaced under warranty, a large number of panels have been found with a broken fixing fork that secures the inside handle bowden cable.



**Cause:** The investigations carried out have shown that this breakage can occur when removing the door panel.

**Action:** Maserati has recently developed improved Removal and Refitting procedures in the Repair Manual (9.30.003-02, 9.30.004-02, 9.32.003-02 and 9.32.004-02) that will help to avoid this accidental breakage. It is recommended to follow these updated procedures and as a general rule, always refer to the most up-to-date procedures published in the online Technical Documentation.

Starting from the date of this publication, any further warranty claims relating to door panels replaced for the above listed anomaly will not be accepted.