



# Technical Service Bulletin

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## 66 Door cover trim is loose

66 21 78 2065001/1 November 13, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8, SQ8, and RS Q8	2020 - 2021	All	Not Applicable

## Condition

### Customer states:

- The front door trim cover has a visible gap between the trim and the door panel. The trim cover does not lie flush along the entire length of the trim.

### Workshop findings:

- The front door trim cover has come loose from the door panel.

## Technical Background

1. When the front door trim cover was installed in production one or more door trim clips may have been incorrectly engaged and subsequently damaged during the installation process. This issue may be present on either the left or right front doors.
2. Figure 1 depicts this condition as it may appear.



*Figure 1. Visible gap present between the front door trim cover and the outer door panel.*



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3. Figure 2 shows a closer view of the gap.



**Figure 2.** Closer view of the gap present between the front door trim cover and the outer door panel.

4. Since this issue may be present on either the left or right front doors carefully inspect both front doors for this condition and repair as necessary.

## Production Solution

The installation procedure has been refined in production to prevent clip damage.

## Service

Replace the front door trim according to the repair specifications in the Elsa Repair Manual. Since this issue may be present on either the left or right front doors carefully inspect both front doors for this condition and repair as necessary.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>
<b>Service Number:</b>	6622
<b>Damage Code:</b>	0018



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<b>Sublet Operations:</b>	Replace and paint new part (Labor Operation listed in Outside Labor)	A000 1600	Max \$150 per trim piece.
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2065001/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
4M88539594W3	Cover for door – Left front - Anthracite	01
4M8853959AGRU	Cover for door – Left front - Primed	01
4M8853959BGRU	Cover for door – Left front - Primed	01
4M8853959GGRU	Cover for door – Left front - Primed	01
4M8853959FGRU	Cover for door – Left front - Primed	01
4M89599604W3	Cover for door – Right front - Anthracite	01
4M8959960AGRU	Cover for door – Right front - Primed	01
4M8959960BGRU	Cover for door – Right front - Primed	01
4M8959960GGRU	Cover for door – Right front - Primed	01
4M8959960FGRU	Cover for door – Right front - Primed	01



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Tool Number	Tool Description
3356	 <p data-bbox="516 898 587 926">Roller</p>
VAS 1978/14A	 <p data-bbox="516 1360 1036 1388">Wiring Harness Repair Set – Hot Air Blower</p>
T10383	 <p data-bbox="516 1822 652 1850">Wedge Set</p>



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## Additional Information

All parts and service references provided in this TSB (2065001) are subject to change and/or removal.

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