



Technical Service Bulletin

90 DTC B200043 is stored in the head-up display (HUD)

90 21 23 2064963/1 November 17, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron GT, Audi RS e-tron GT	2022	All	Head-up display (HUD)

Condition

Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

OR

- The head-up display (HUD) is not working.

Workshop findings:

The following DTC is stored in the head-up display (HUD), J898 (address word 0082):

- **DTC B200043** (Control Module Faulty).

Technical Background

There is a software bug in the HUD.

Production Solution

Software 0101 has been released in current series production.

Service

SVM Update Instructions

1. If the HUD is inoperable, reset it by removing fuse SO4 for approximately five minutes and replacing it afterward.
2. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
3. Update the HUD, J898 (address word 0082) using the SVM action code as listed in the table below, if necessary:



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Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
Audi e-tron GT, Audi RS e-tron GT	4J3919617 4J3919618	0037	4J3919617 4J3919618	0101	82A003

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9091		
Damage Code:	0040		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
	Repair control unit for head-up display	9091 4199	20 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2064963/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*

All part and service references provided in this TSB (2064963) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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