



# Technical Service Bulletin

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## 90 DTC B200043 is stored in the head-up display (HUD)

90 21 24 2064963/2 November 17, 2021. Supersedes Technical Service Bulletin Group 90 number 21-23 dated November 17, 2021 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron GT, Audi RS e-tron GT	2022	All	Head-up display (HUD)

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Added Note)
1	11/17/2021	Initial publication

### Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

### OR

- The head-up display (HUD) is not working.

### Workshop findings:

The following DTC is stored in the head-up display (HUD), J898 (address word 0082):

- DTC B200043** (Control Module Faulty).

## Technical Background

There is a software bug in the HUD.

## Production Solution

Software 0101 has been released in current series production.



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## Service



### Applies to vehicles with high-voltage components:

To prevent charging of the high-voltage battery during the software update, the high-voltage cable is to be removed BEFORE entry of the SVM code on vehicles with high-voltage components.

Charging the high-voltage battery during a software update can damage the high-voltage components.

### SVM Update Instructions

1. If the HUD is inoperable, reset it by removing fuse SO4 for approximately five minutes and replacing it afterward.
2. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
3. Update the HUD, J898 (address word 0082) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
Audi e-tron GT, Audi RS e-tron GT	4J3919617 4J3919618	0037	4J3919617 4J3919618	0101	82A003

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	9091		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)



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	Repair control unit for head-up display	9091 4199	20 TU
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2064963/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*

All part and service references provided in this TSB (2064963) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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