

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



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| Subject: SPECIAL SERVICE TOOL ANNOUNCEMENT - NOVEMBER 2021 (CA DEALERS ONLY) | Bulletin No.: 00-002/21 |
| | Last Issued : 11/09/2021 |

APPLICABLE MODEL(S)/VINS

2022 MX-30

DESCRIPTION

In support of the new MX-30 Electric Vehicle (EV), Mazda is pleased to announce the upcoming high voltage (HV) SST automatic distribution for all California dealers (non-California dealers will not receive tools at this time). The distribution will include two different HV Kits: 49HV011A0MNAO and 49HV21KIT2.

| Kit Number | Description | Pricing |
|---------------|---|-------------------------|
| 49HV011A0MNAO | High Voltage Insulated Tool Kit: Includes a set of insulated hand tools, safety end caps, insulated gloves, goatskin leather gloves, and safety glasses to protect technicians while working on the electric vehicle. | \$2,927.41 per kit +S&H |
| 49HV21KIT2 | High Voltage Safety Equipment Kit: Includes a class E arc protective helmet & face shield; a 30"x48" insulated mat; six 12-foot retractable barrier stanchions; a 6-foot rescue pole, and a magnetic high voltage car topper. | \$1,887.11 per kit +S&H |

BILLING INFORMATION

Tool(s) will be automatically invoiced to your dealer parts account statement. Current pricing is available on Mazda e-Store.

SHIPPING INFORMATION

Tool(s) will be shipped via UPS ground to your Service Department starting in November 2021.

NOTE: Advise your shipping/receiving personnel of this tool shipment.

OBTAINING TOOLS


This tool can be ordered through Mazda eStore. You can log on to eStore at: <http://onemazdausa.com>.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

CUSTOMER SERVICE INFORMATION

For warranty or product information contact Mazda Authorized Service Equipment at 877-768-6657. Customer service representatives are available from 7:30 AM until 7:00 PM CST, Monday through Friday.

SPECIAL SERVICE TOOL (SST)

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| <p>PART NAME: High Voltage Insulated Tool Kit</p> <p>PART NUMBER: 49HV011A0MNAO</p> <p>APPLICABLE MODELS: MX-30</p> <p>USAGE: Used when working on an EV.</p> | <p>OVERVIEW</p>  |
| <p>PART NAME: High Voltage Safety Equipment Kit</p> <p>PART NUMBER: 49HV21KIT2</p> <p>APPLICABLE MODELS: MX-30</p> <p>USAGE: Used to mark off and identify the area around an EV when being worked on.</p> | <p>OVERVIEW</p>  |

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