

TECHNICAL TOPICS

Powertrain



<p>P4 Mid P250</p>	<p>21MY Discovery Sport, RR Evoque</p>
<p>Customer Voice:</p> <ul style="list-style-type: none">- Customer symptom that refers to poor idle, rough running or MIL present. <p>Technical Description:</p> <ul style="list-style-type: none">- Damage to more than one spark plug.- Engine may show damage to either exhaust valve, piston or bore.- Exhaust sensors may show damage. <p>Status: (In order to help further investigation)</p> <ul style="list-style-type: none">- Check spark plug fittings are tight, measure torque- Check the coil grounds (G1D1100A-1 and G1D198A-1) and the engine ground strap to body are clean, secure and not damaged.- Take and store a 500ml fuel sample.- Take and store a 100ml oil sample.- Take photos of any damage in the above- Raise the FRED for engine replacement and await next steps for us to process the samples taken. <p>Refer to SSM75589</p>	

