



# HYUNDAI

## Technical Service Bulletin

GROUP <b>Campaign</b>	NUMBER <b>21-01-065H</b>
DATE <b>November, 2021</b>	MODEL(S) <b>Santa Fe (TMa)</b>

**SUBJECT:** SUN VISOR RETAINER INSPECTION & REPLACEMENT  
(SERVICE CAMPAIGN T7C)

**\* IMPORTANT**

**\*\*\* Dealer Stock and Retail Vehicles \*\*\***

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Vehicle Information Screen (VIS)" via WEBDCS to identify open Campaigns.

**Description:** This bulletin describes the procedure to inspect, and if necessary, replace the sun visor retainer for certain 2021 – 2022MY Santa Fe (TMa) vehicles with Calligraphy trim and Obsidian Black interior (color code: NNB).

**Applicable Vehicles:** Certain 2021 – 2022MY Santa Fe (TMa) vehicles produced between 5/3/2021 – 8/31/2021 and equipped with Calligraphy trim and Obsidian Black interior (color code: NNB).

**Parts Information:**

Model	Part Number	Part Name
Santa Fe (TMa)	85210-S2520NNBQH	SUNVISOR ASSY,LH
	85220-S2520NNBQH	SUNVISOR ASSY,RH

**Warranty Information:**

MODEL	OP CODE	OPERATION	OP TIME	CAUSAL PART	NATURE CODE	CAUSE CODE
Santa Fe (TMa)	10DA31R0	Sun Visor Inspection	0.2 M/H	85210-S2520-NNBQH	A32	ZZ3
	10DA31R1	Sun Visor Inspection & Replacement (One Side)	0.3 M/H			
	10DA31R2	Sun Visor Inspection & Replacement (Both Sides)				

**NOTE 1:** Submit Claim on Campaign Claim Entry Screen.

**NOTE 2:** If a part that is not covered by this Service Campaign is in need of replacement while performing this Service Campaign, and the affected part is still under warranty, please submit a separate claim using the same repair order. If the affected part is out of warranty, submit a prior approval request for goodwill consideration prior to performing the work.

**NOTE 3:** Sun visor(s) called back by the Warranty Technical Center (WTC) that do not match the specified symptom will be subject to charge back.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

**Service Procedure:**

1. Flip the sun visor to the down position.



2. Pull down on the sun visor to inspect if the retainer is broken (approx. 5 lbf).

Repeat the inspection on the opposite side.

**NOTICE**

**Excessive force may cause unnecessary damage.**



3. If the retainer detaches from the sun visor as shown in the photo, replace the affected sun visor assembly.

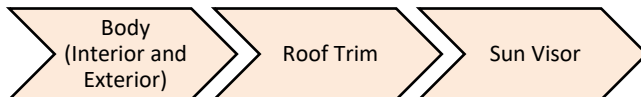
If the retainer remains in place, no further action is required.

**NOTICE**

**If the part is called back by the Warranty Technical Center (WTC) and does not match the specified symptom, the claim will be subject to charge back.**



4. Refer to the shop manual for the sun visor replacement procedure:



5. The service procedure is now complete.