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Audi Elsa Newsletter

Edition 62: November 18, 2013

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Technical Bulletins

66 Wind noise from exterior rear view mirror (2035673/1)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2009–2013	Not Applicable
Q7	2007–2013	Not Applicable

Condition: Customer may report hearing wind noise from the front door area when the vehicle is driven at highway speeds. After diagnosis, it is determined that the source of the wind noise is the exterior rear view mirrors.

Production Solution: Improved mirror components have been implemented in production.

70 A pillar trim is loose (2035687/1)

Model(s)	Year	Vehicle Specific Equipment
Q7	2007-2014	Not Applicable

Condition: The A pillar trim on the right or left side of the vehicle is loose or does not fit properly.
Production Solution: Not applicable.

35 Gearbox malfunction message in cluster (DTCs P17D800, P179D00, P174000, P174C, P174B, P174F, P179C, P174A, P174E) (2030477/6)

Model(s)	Year	Vehicle Specific Equipment
S4, S5	2010-2013	S-Tronic 7 speed transmission
RS5, S6, S7	2013	S-Tronic 7 speed transmission

Condition: The following message appears in the information display: "Gearbox malfunction: you can continue driving". One or more of a number of fault entries is stored in the transmission control module.
Production Solution: Improved circuit board for mechatronics unit.

01 MIL on (DTC P0456 or DTC P0442 (EVAP emission control system leak detected)) (2035519/2)

Model(s)	Year	Vehicle Specific Equipment
Q7	2013-2014	Not Applicable

Condition:

- MIL on.
- One of the following DTCs is stored in the engine control module (ECM):
 - DTC P0456 (EVAP Emission Contr. Sys. (very small leak) Leak Detected)
 - DTC P0442 (EVAP Emission Contr. Sys. (small leak) Leak Detected)
 - Drivability is not affected.

Production Solution: Not applicable.

91 CD/DVD cannot be ejected (2013790/8)

Model(s)	Year	Vehicle Specific Equipment
All	2007-2014	Navigation

Condition: The navigation DVD or other CD/DVD cannot be ejected. There are no DTCs stored in the corresponding module. The eject button is not stuck. When the eject button is pushed, the drive does not sound as if it is trying to eject the CD/DVD.

Production Solution: Not applicable.

17 Engine oil consumption - Customer complaints, 3.0T TFSI Model Year 2009-2012 (2030197/12)

Model(s)	Year	Vehicle Specific Equipment
A4	2010-2012	3.0 TFSI
A6	2009-2012	3.0 TFSI
A7	2012	3.0 TFSI
Q7	2011-2012	3.0 TFSI

Condition: Customer complains of excessive oil consumption.

Production Solution: Crankcase pressure reduction starting with model year 2013.

17 Electronic oil consumption measurement - Repair Authorization 3.0T MY 2013-2014 (2035463/2)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, A6, A7, A8, Q5, Q7	2013-2014	3.0T engine

Condition: If there is a customer complaint about oil consumption, follow the procedure.

Production Solution: Not applicable.

19 Coolant leak at connection of water pump and hose leading to the heater core (2033491/5)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Q5, A6	2009–2013	2.0 TFSI
Condition: Customer may report coolant leaking from the engine area. Production Solution: Not applicable.		

Pending Service Solutions

PSS 46 Clunk from front brakes (non-hybrid vehicles) (2035710/1)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2013–2014	2.0T & 3.0T (non-Hybrid)
Condition: Customer may report hearing a clunk noise when brakes are applied at slow speeds after the vehicle has changed direction (e.g., parking lot maneuvers). Production Solution: Not applicable.		

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Campaigns

REVISION 20U6 - 2013–2014 MY Audi S6 and S7 Fuel Line					
Model(s)	Year	Eng. code	Trans. code	VIN Range From	VIN Range To
S6, S7	2013–2014	All	All	See Campaign/Action screen in ElsaWeb	See Campaign/Action screen in ElsaWeb
Due to manufacturing tolerance issues, a fuel line in affected vehicles can become damaged over time. If this happens, it could result in a fuel leak. Leaking fuel, in the presence of an ignition source, can lead to a fire.					

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Updates

REVISION 19J1 UPDATE – 4.0 l Quality Package (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
S6, S7, A8, S8	2013–2014	None	None	See Campaign/Action screen in ElsaWeb	See Campaign/Action screen in ElsaWeb
<p>A quality package has been defined for Audi vehicles with 4.0L TFSI engine manufactured within a specific period. This Update is in effect until removed. Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none">• Procedure is valid only for vehicles that show the 19J1 code in the ElsaWeb Campaign/Action Information screen on the day of repair.<ul style="list-style-type: none">• Vehicle must be within the New Vehicle Limited Warranty.• Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.• Procedure must be performed on applicable vehicles in dealer inventory prior to sale.					

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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