

FORD:

2016 Transit Connect

This article supersedes TSB **16-0016** to update the Service Procedure.

ISSUE

Some 2016 Transit Connect vehicles built on 10/26/15 and through 1/20/2016, equipped with SYNC and a 107 mm (4.2-inch) screen may exhibit a concern when selecting the AM radio function, the FM radio function appears and/or the satellite equipped radio display shows - not equipped, when selected.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. When selecting the AM Radio function, does the radio change to FM and/or when selecting the satellite function, does the display show as - not equipped?
 - a. Yes - proceed to Step 2.
 - b. No - this article does not apply. Refer to Workshop Manual (WSM), Section 415-00 for normal diagnosis.
2. Reprogram the front control/display information module (FCDIM) to the latest calibration using Integrated Diagnostic System (IDS) release 99.04 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.

| OPERATION | DESCRIPTION | TIME |
|-----------|----------------------------------------------------------------------------------------|---------|
| 160046A | 2016 Transit Connect: Reprogram The FCDIM (Do Not Use With Any Other Labor Operations) | 0.3 Hr. |

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

| BASIC PART NO. | CONDITION CODE |
|----------------|----------------|
| 10D885 | 04 |

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.