

**FORD:**

2015-2016 Transit

**ISSUE**

Some 2015-2016 Transit vehicles built on or before 1/4/2016 may experience a broken interior sliding door handle due to the sliding door lower roller assembly.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Does the vehicle have a broken interior sliding door handle?
  - a. Yes - proceed to Step 2.
  - b. No - this article does not apply.
2. Replace the interior sliding door handle. Refer to Workshop Manual (WSM), Section 501-14.
3. Replace the sliding door lower roller assembly. Refer to WSM, Section 501-03.

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

- a. To help maintain original door adjustment, do not remove the angle bracket from the sliding door. (Figures 1 and 2)



Figure 1 - Article 16-0051



Figure 2 - Article 16-0051

- b. Tighten the sliding door lower roller assembly to angle bracket nuts to 30 N•m (24 lb-ft).
4. With the sliding door latched in the fully open position, check the latch in the lower roller for binding on the striker; the latch should have some free play. Adjust the striker as required.

PART NUMBER	PART NAME
BK2Z-1525000-A	Sliding Door Lower Roller Assembly
CK4Z- 6122666-A	Interior Sliding Door Handle

OPERATION	DESCRIPTION	TIME
160051A	2015-2016 Transit: Inspect And Replace The Interior Sliding Door Handle And The Sliding Door Lower Roller Assembly Includes Time To Adjust Striker If Necessary (Do Not Use With Any Other Labor Operations)	0.7 Hr.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage  
 Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

BASIC PART NO.	CONDITION CODE
1525000	41