

FORD:

2015 Edge

ISSUE

Some 2015 Edge vehicles equipped with a roof opening panel and built on or before 11/16/2015 may exhibit a body creak-type noise in the area above the driver and/or passenger rear doors when driving over bumps. This may be due to the C-pillar body sheet metal rubbing on an interior panel and/or a metal tab on the roof opening frame in the grab handle area rubbing on the C-pillar body panel.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Remove the two side curtain airbag screws on the driver side curtain airbag to access the grab handle sheet metal location. Refer to Workshop Manual (WSM), Section 501-20. (Figure 1)
 - a. It is not necessary to completely remove the side curtain airbag.

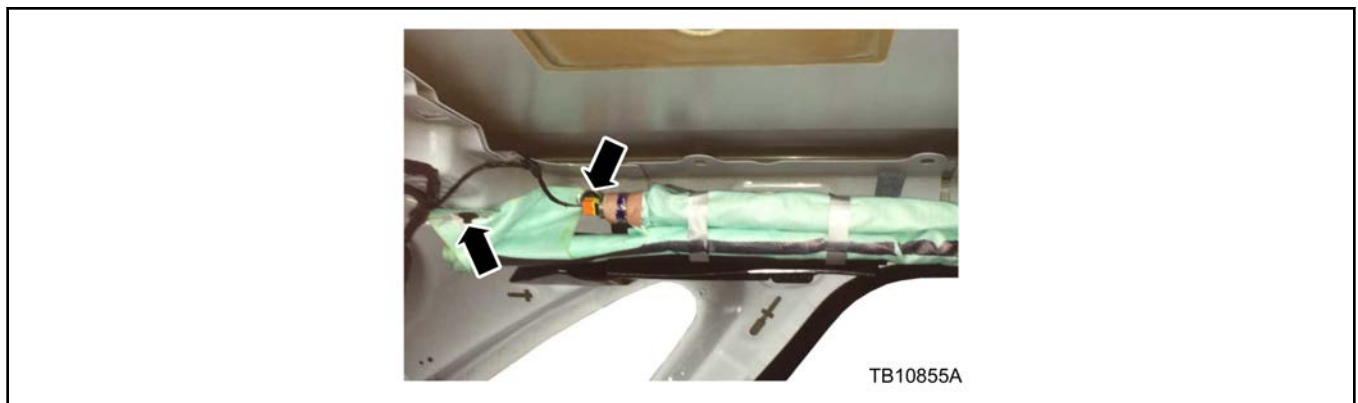


Figure 1 - Article 16-0053

2. Measure 15 mm (19/32”), mark dimension A and draw a line across. (Figure 2)

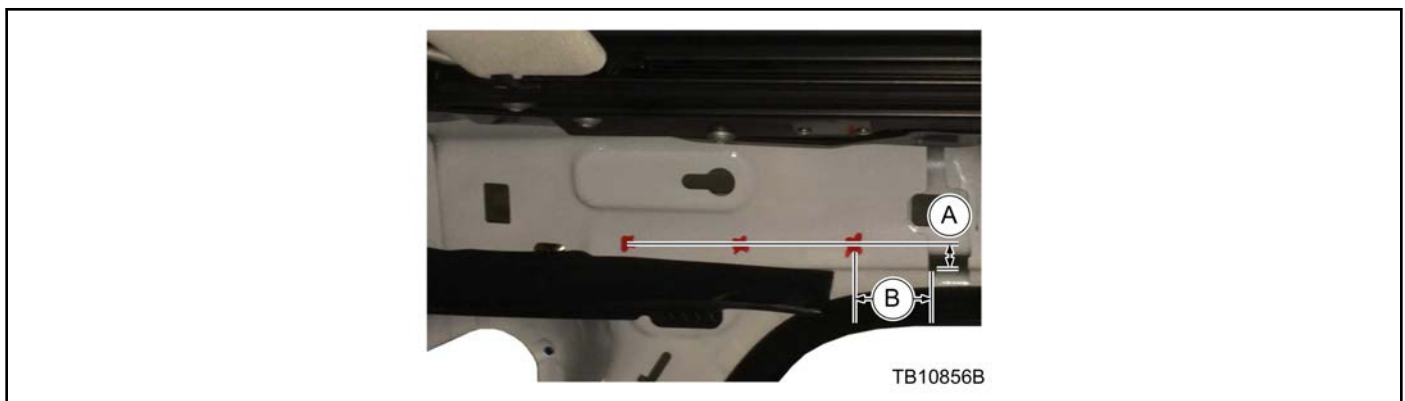


Figure 2 - Article 16-0053

3. Measure 50 mm (2”), mark dimension B across the line drawn in step 2. (Figure 2)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

4. Using a 3.5 mm (9/64") drill bit with a drill stop approximately 5 mm (3/16") deep, drill a hole in the C-pillar body sheet metal where dimension A and B intersect.
5. Measure approximately 50 mm (2") from previously drilled hole and mark.
6. Using a 3.5 mm (9/64") drill bit with a drill stop approximately 5 mm (3/16") deep, drill a hole in the C-pillar body sheet metal.
7. Measure approximately 50 mm (2") from previously drilled hole and mark.
8. Using a 3.5 mm (9/64") drill bit with a drill stop approximately 5 mm (3/16") deep, drill a hole in the C-pillar body sheet metal.
9. Install three (3) sheet metal screws in the holes that were drilled in the steps above. Tighten until the screw head is flush with the sheet metal.
10. Increase the gap between the roof opening panel frame tab and the adjacent sheet metal to approximately 5 mm (3/16"). (Figure 3)



Figure 3 - Article 16-0053

11. Repeat Steps 1 through 10 for the passenger side.
12. To install, reverse the removal procedure. Refer to WSM, Section 501-20.

PART NUMBER	PART NAME
W505152-S437M	Sheet Metal Screw (1 Pkg)

OPERATION	DESCRIPTION	TIME
160053A	2015 Edge: Install Retainers And Adjust Sheet Metal On Both Sides Of The Vehicle Includes Time To Lower And Raise The Headliner (Do Not Use With Any Other Labor Operations)	2.4 Hrs.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
 Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
5828408	01