

Product Notice

Date: November 22, 2021

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty



Products

Part Number(s): 2601633 and 2601634

Product Name: Ball Joint

Packaging Label Date Codes Affected: All

Reason / Process for Return

A manufacturing error has been identified for the part numbers listed above. DRiV has determined that some of these parts do not meet engineering specification and could result in accelerated wear. Please return affected inventory of part numbers 2601633 and 2601634 to DRiV.

1. Please identify affected units and return the inventory.
2. Email warranty@driv.com with the number of units being returned, reference RGA # 26630 in the subject line.
3. The warranty department will then issue call tags to return the product to:

DRiV Inc.
Return Center
RGA # 26630
2250 Midway Ln
Smyrna, TN 37167

4. Credit will be issued to your account upon receipt of returned product.
5. Replacement product will be available soon.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Visual Aid

Part image example

