

COMAND Online: Navigation system permanently displays "Activating"

Topic number	LI82.85-P-063342
Version	4
Design group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	11-29-2016
Validity	Model 190 with code 531 and code 805 or 806 or 807 Model 205 with code 531 and code 805 or 806 or 807 Model 217 with code 531 and code 805 or 806 or 807 Model 222 with code 531 and code 805 or 806 or 807 Model 253 with code 531 and code 806 or 807
Reason for change	Cause and remedy adjusted
Reason for block	

Complaint:

The navigation menu cannot be started. The display (A40/8) of the COMAND unit (A40/3, A26/17) permanently shows an "Activating" message.

Attachments	
File	Description
navi pic.jpg	Display message (A40/8)

Cause:

Access to the internal hard disk may be impaired.

Remedy:

Hold down the Eject button (for approx. 8 seconds) until the COMAND unit (A40/3, A26/17) performs a reset.

Repeat initial startup of COMAND Online (A40/3, A26/17) with Regio ECU software 09/2016 or newer.

In addition, add-on 6614 for Xentry version 09/2016 or 6615 for XENTRY version 12/2016 must be installed.

Remark:

If the complaint continues to occur, please create a PTSS case.

Symptoms
Communication/information / Communication / Navigation / Navigation - Function / Navigation not selectable/available

Operation numbers/damage codes

XENTRY TIPS

Op. no.	Operation text	Time	Damage code	Note
			8210S E9	