



Service Bulletin

Bulletin No.: 21-NA-250

Date: November, 2021

TECHNICAL

Subject: Pop Noise From Front of Vehicle

Brand:	Model:	Model Year:		Vehicle Build Date:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2021	2021	SORP	January 01, 2021		

Involved Region or Country	North America
Condition	Some customers may comment on a pop noise heard from the front of vehicle when shifting from Park to Drive and/or Park to Reverse. – The noise can also occur at low speed parking lot maneuvers (i.e. Accelerator pedal tip in, tip out, and braking).
Cause	This condition may be caused by the right side engine mount or left side transmission mount failure.
Correction	Diagnose bad mount with chassis ears and replace failed mount.

Service Procedure

Refer to *Engine Mount Replacement* or *Transmission Mount Replacement* in SI.

Parts Information

Use the VIN and refer to the GM Electronic Parts Catalog (EPC) to determine the proper part to order.

Causal Part	Description	Part Number	Qty
X	MOUNT, ENG	84356441	1
		84356442	1
X	MOUNT, TRANS	84356461	1
		84356456	1
N/A	BOLT, ENG MT	11589275	2
N/A	BOLT, ENG MT BRKT	11547744	3
N/A	BOLT, TRANS MT BRKT	11610907	4

Warranty Information

Important: Only select the labor operation that coincides with the repair performed.

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4067090	Engine Mount Replacement	Use the Published Labor Operations Time
8464270	Transmission Mount Replacement	

Version	1
Modified	Released November 10, 2021

