

Insufficient charging or no wireless charging with iPhone 12

Topic number	LI82.70-P-073025
Version	3
Function group	82.70 - Telephone, Voice-control-system(VCS)
Date	8/9/21
Validity	Model series 118, 167, 177, 205, 247, and 253 ÄJ20/2 with SA code 897 and/or 899 Model series 206, 213, 223, 238, 257, and 290 with SA code 897 and/or 899
Reason for change	Remedy updated

Complaint

Inductive charging of iPhone 12 may be poor or not possible at all.

Cause

Introduction of the MagSafe functionality with the Apple iPhone 12 has resulted in issues with inductive charging. The magnet which is used for positioning the smartphone on the charging device is detected as a foreign object.

Remedy

Perform software update of Mobile phone cradle for driver's side (N123/8) and if equipped, Mobile phone cradle for rear passenger compartment (N123/11). Ensure that an XENTRY Diagnosis machine on 06/21 software (or newer) with all available Addons installed is used for the update.

Symptoms				
Communication/information > Communication > Mobile phone > Telephone > Telephone is not charged				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			820DE	