

## NTG5.5 Audio 20: MB Apps with limited functionality

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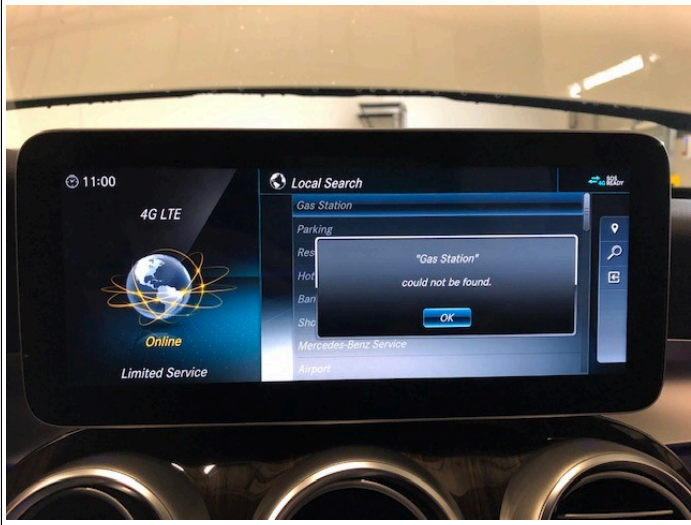
Topic number	LI82.85-P-070107
Version	2
Function group	82.85 - Navigation and Communication systems
Date	8/27/21
Validity	Model series 205 with code 355 and/or code 506 and without code 357
Reason for change	Validity updated

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### Complaint

The customer may have the following complaints:

- The Weather App will not populate local weather data based on current vehicle position
- TuneIn radio will not populate local radio station data when selecting "local stations" -> "show stations near me"
- When using Local Search, the message "[...] could not be found" is shown (see attached)

Attachments	
File	Description
<a href="#">local search message.jpg</a>	Local search message
	

### Cause

Without SD card navigation (code 357) installed, the vehicle's position cannot be forwarded to MB Apps. This behavior is within the system specifications and is not a vehicle malfunction.

### Remedy

# XENTRY TIPS

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The system is operating as designed. Explain the system behavior to the customer.

Symptoms
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Communication/information > Telematics service > Activation/deactivation > MB-App cannot be activated/deactivated
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Communication/information > Telematics service > Activation/deactivation > Malfunction
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Operation numbers/damage codes
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Op. no.	Operation text	Time	Damage code	Note
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