

# TECHNICAL TOPICS

## ELECTRICAL



<p>Post 21A Update Apple CarPlay® Navigation Voice Guidance Not Heard</p>	<p>2016 – 2021 Discovery, Discovery Sport, Evoque, Velar, Range Rover Sport, Range Rover, E-Pace, F-Pace, I-Pace, XE, XF, F-type, XJ with NGI</p>
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none"><li>– Navigation voice guidance no longer operational after latest NGI update</li></ul> <p><u>Technical Description:</u></p> <ul style="list-style-type: none"><li>– NGI 21A software error causing loss of voice guidance when using CarPlay® applications</li></ul> <p><u>Status:</u></p> <ul style="list-style-type: none"><li>– 21B resolves this issue.</li><li>– 21B has been released on TOPIx and has been sent to vehicles through a SOTA campaign</li><li>– 21B release notes are available on TOPIx</li></ul>	

