



SERVICE BULLETIN

Classification: EL21-018	Reference: NTB21-103	Date: November 5, 2021
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AUTOMATIC BACK DOOR LOCK AND CLOSE SWITCH ASSEMBLY LOOSE OR FALLS OUT

APPLIED VEHICLES: 2021 Rogue (T33)
APPLIED VINS: VINs starting with 5N1
APPLIED DATES: Built between April 5, 2021 and September 11, 2021

IF YOU CONFIRM

The customer states that the Automatic Back Door Lock and Close Switch Assembly is loose or has fallen out of the back door (Figure 1).



Figure 1

ACTION

Remove a small amount of material from the back door, around the inside of the switch opening.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Remove the Automatic Back Door Lock and Close Switch Assembly (back door switch) from the back door.
 - Refer to the ESM: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > DOOR & LOCK > REMOVAL AND INSTALLATION > AUTOMATIC BACK DOOR LOCK AND CLOSE SWITCH ASSEMBLY**



Figure 2

2. Remove a small amount of the plastic flashing from the back door inner edges, in the areas outlined in Figure 3, as follows:



Figure 3

- a. Locate an appropriate tool. An appropriate tool can be anything with a sharp edge (example shown in Figure 4) that will easily remove a small amount of plastic flashing.
 - A professional deburr tool is recommended.

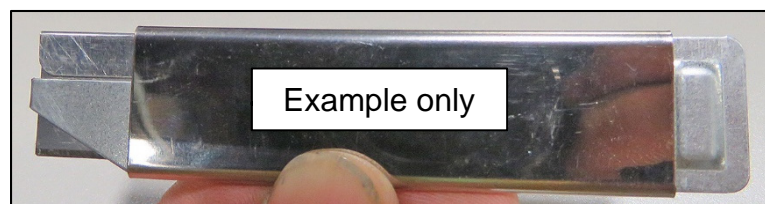


Figure 4

b. Using an appropriate tool, gently scrape the the tool along the inside edge of the opening with the tool at a 90 degree angle (sharp edge pointed at plastic flashing) to the material that is being removed (Figure 5).

- Only remove 0.25 mm (**0.010 in.**) from both the upper and lower areas (Figure 6), and then confirm if the back door switch will securely snap into the back door.

NOTE: When securely snapped into place, the back door switch will not be able to be removed by hand.

c. Repeat step 2b a second time if the back door switch does not securely snap into place.

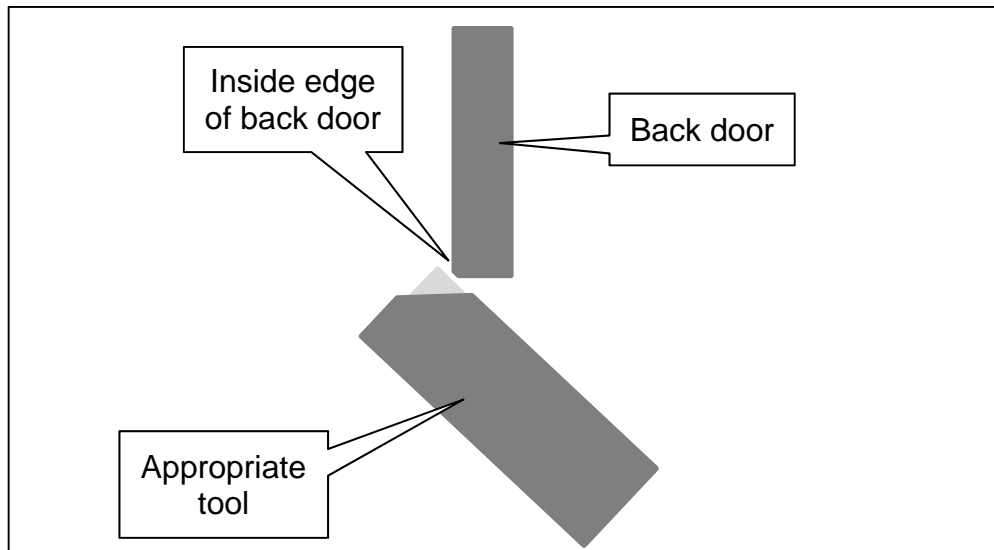


Figure 5

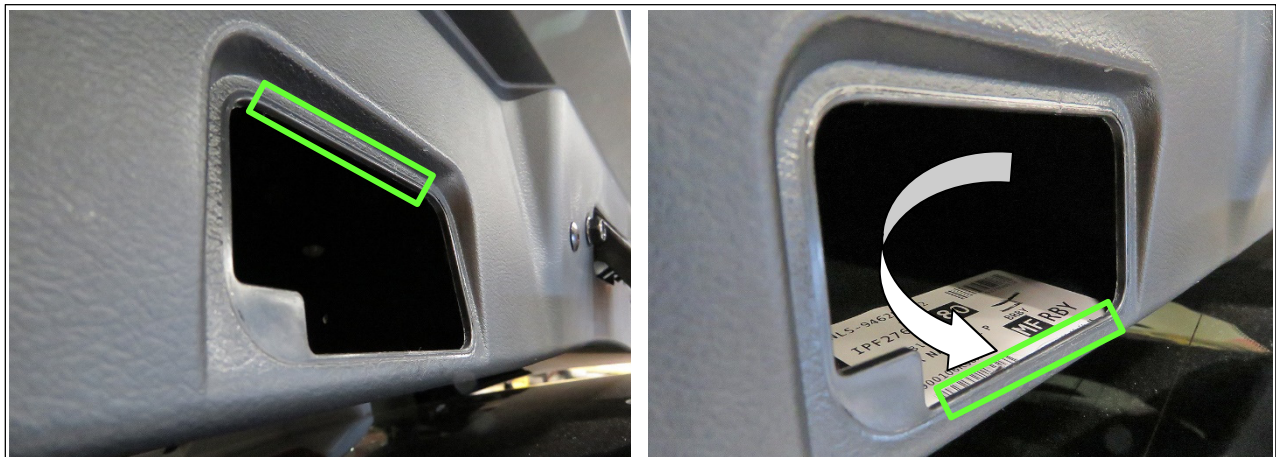


Figure 6

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Repair Back Door Switch	(1)	RX0QAA	ZE	32	0.2

- (1) Reference the electronic parts catalog and use the Trunk Switch Opener (25380-*****) as the Primary Failed Part (PFP).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 5, 2021	NTB21-103	Original bulletin published

