

Subject

**User Profile Inoperative - Guest Profile Loaded At IG-ON**

Market

USA

Service Category

Audio/Visual/Telematics

Section

Outline-Audio/Visual/Telematics

Applicability

2022 Tundra

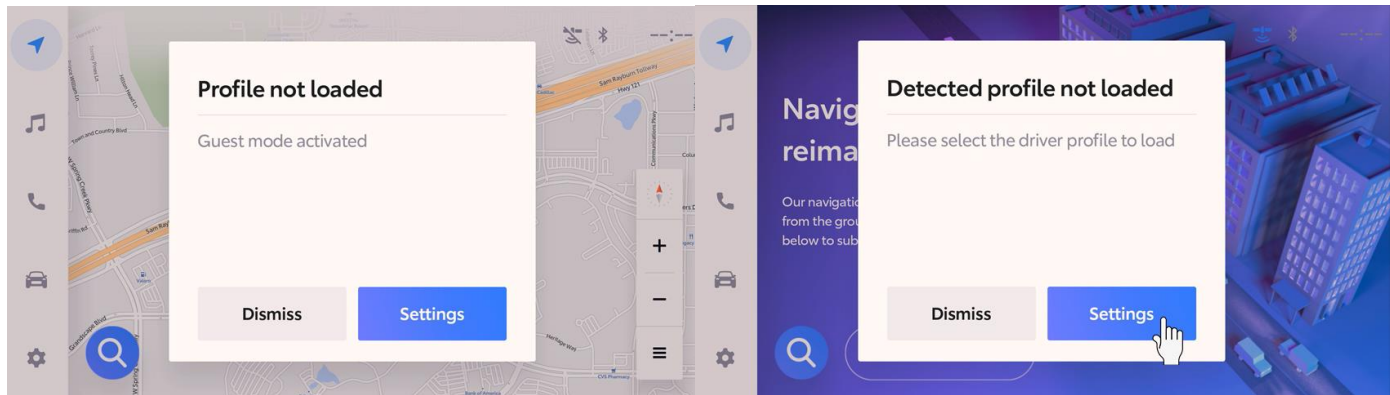
**APPLICABLE VEHICLES**

2022

Tundra

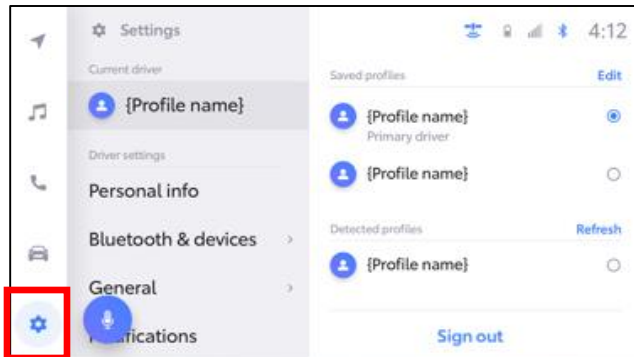
**CONDITION**

Some 2022 model year Tundra and Tundra HV vehicles may experience an error with the User Profile not loading when starting the vehicle and the vehicle reverting to the Guest Profile. Please follow the recommendation below to apply the workaround.



**RECOMMENDATIONS**

1. Select the Gear Icon at the lower left of the screen.



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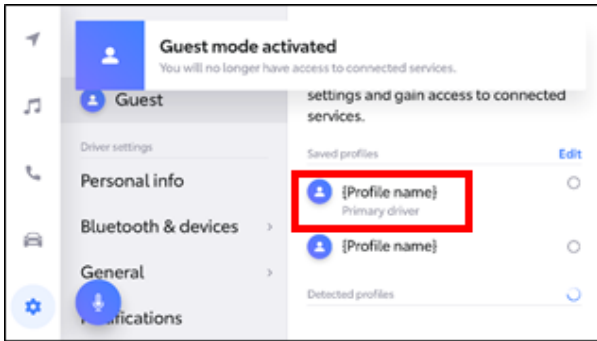
Market

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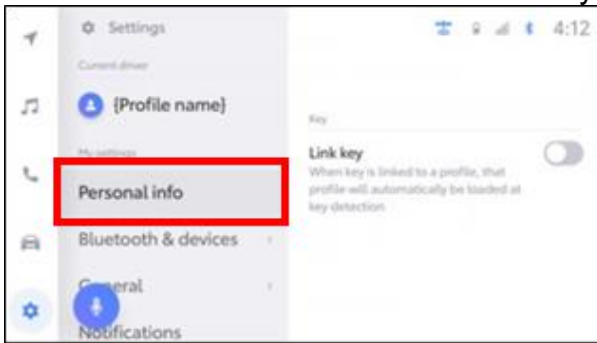
Applicability

**RECOMMENDATIONS**

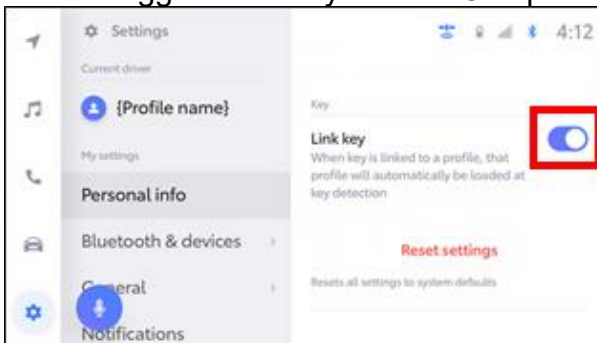
2. Select the profile that would like to be loaded on startup, if the profile is not the correct one, select the desired one from the “Saved Profiles” section.



3. Select “Personal info” from the “My Settings” menu, then scroll down to the “Key” section.



4. Toggle “Link Key” to the “ON” position.



**LINK REFERENCES**

This Tech Tip does not contain any link references