



Mercedes-Benz

Campaign No. 2021120005, December, 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 Sprinter, Model Year 2020**  
**Replace Front Axle Brakes**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vans, has determined that on one Mercedes-Benz Sprinter vehicle, (platform 907 -VS30), the front axle was equipped with brake discs intended for a 3.5t GVWR Sprinter instead of the brake discs for a 5t GVWR Sprinter. The brake discs for vehicles with 3.5t Gross Vehicle Weight Rating (GVWR) are not designed to withstand the thermal load experienced by vehicles with 5t GVWR during multi-stop braking and downhill driving. For a vehicle equipped with the 3.5t GVWR under those special operating conditions, braking distance might increase in some instances, which could increase the risk of a crash. An authorized Mercedes-Benz Sprinter dealer will exchange the incorrectly mounted 3.5t brake discs on the front axle for the correct version (5t) on the vehicle affected.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **1** vehicle is involved.




Order No. V-RC-2021120005 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

**Model 907**  
**with code ZU7 (National version for Canada)**

**Model 907**  
**with code ZU8 (National version for USA)**

**Operation no. of the operation texts or standard texts and flat rates**

Category	Op. no.	Operation text	Time	Damage Code	Code
L	02 0544	Operations: Replace brake disks and brake linings at front axle	1.9hrs	42 910 82	VS3BRES HE
L	02 1586	Operations: Extra work for removing/installing 2 wheel and tire assemblies during installation with wheel lift dolly	0.2hrs	42 910 82	VS3BRES HE

	Check		
1	Check if vehicle is affected by measure.	 For authorized Mercedes-Benz service partners, only the entry in the Extended VEGA Application (EVA) system, in the "Current" tab, is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.	
	<b>Replace</b>		
2	Replace brake disks and brake linings at front axle.		AR42.10-D-0230TS
			

**Parts ordering note**

Part no.	Designation	Quantity
	Brake disc (see XENTRY Parts Information)	2
	Screw (see XENTRY Parts Information)	4
	Fit screw for brake disc (see XENTRY Parts Information)	2
	Brake lining parts kit (see XENTRY Parts Information)	1
	Brakepad wear sensor (see XENTRY Parts Information)	n. B.