

Your vehicle's 3G telematics hardware will no longer be active. [View in browser.](#)



Dear [First Name],

We're reaching out today to inform you of an upcoming change to VW Car-Net services. AT&T, the wireless telecommunication network associated with VW Car-Net services has informed us of its decision to discontinue 3G wireless service in the U.S. starting February 22nd, 2022 as part of its network technology upgrade cycle.

This means that your [Year] Volkswagen [Model] will no longer be able to transmit or receive data. If you have an active VW Car-Net Security & Service subscription, it will not extend past January 31, 2022.

To learn more about the nationwide 3G Sunset, please visit [3G Sunset FAQs](#).

If you're no longer the owner of this vehicle, please disregard.

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