



Technical Service Bulletin

91 MIB3: Voice recognition cannot be used to operate the HVAC unit
91 22 61 2065488/1 January 7, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, S4, A4 allroad, A5, A5 Sportback, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback	2020 – 2023	All	Not applicable
Q5, SQ5	2021 – 2023	All	Not applicable
A3, S3, Audi e-tron quattro, Audi e-tron GT	2022 – 2023	All	Not Applicable

Condition

Customer states:

- The voice recognition system cannot be used to change the HVAC settings of the vehicle.

Technical Background

The air conditioning unit installed in the A3, A4, A5, Q5, and Audi e-tron GT vehicles does not support external control via voice recognition.

Production Solution

Not applicable.

Service

This is normal behavior.



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Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Required Parts and Tools

Additional Information

All part and service references provided in this TSB (2065488) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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