

## RCA-82-22-001-1: Program and Calibrate Headlamps

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1T vehicles that may experience inoperable headlamps, turn signals, position lamps, and daytime running lights at temperatures near -10°C (14°F) and below after being exposed for prolonged periods of time to such conditions when the vehicle is shut off (e.g., overnight). Customers may receive a malfunction indicator lamp warning and should notice that this lighting is not operational in darkened conditions. The side light bar remains operable and a vehicle reset may restore functionality. Rivian will calibrate and update the software related to the headlamps, turn signals, position lamps, and daytime running lights to prevent an inoperable condition at lower temperatures. Rivian is launching this campaign for customer satisfaction and the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin
Date	January 21, 2022
Affected Region(s)	USA
Affected Model(s)	R1T
Model Year(s)	2022
Approximate Build Dates	August 2021 - November 2021
Refer to the FSA Dashboard to determine if this document applies to a specific vehicle.	
Vehicle System	82 - Lighting
Minimum Service Location	Mobile

## Procedure

- 1. Connect the diagnostic tool to the vehicle.
- 2. Program and calibrate the following components:
  - Headlamp, LH
  - Headlamp, RH
  - Lamp, Center, Front

## **Labor Codes**

Labor Code	Description
RCA822200100	RCA-82-22-001-1 not applicable
RCA822200101	Program and calibrate Headlamp, LH; Headlamp, RH; Lamp, Center, Front
Contact <u>ServiceDocumentFeedback@rivian.com</u> regarding labor codes and document content.	