



December 23, 2021

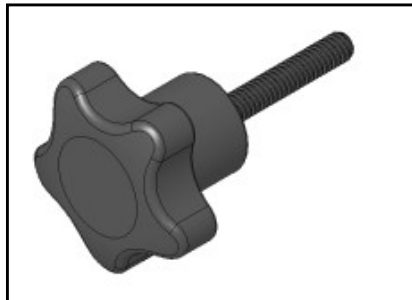
Product Substitution Notice - Handrail knob for Victory step assemblies

Dear Valued Customer:

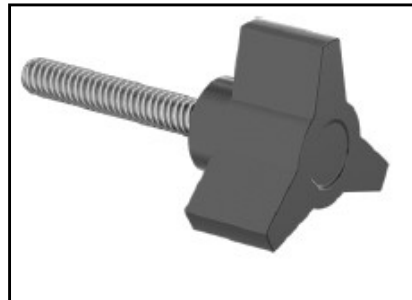
Please be advised due to vendor supply constraints, Lippert will be substituting the handrail knob (PN 726771) used on Victory step assemblies.

The substitution will start immediately and is expected to last through early March, with the substitute knob continuing to be used as supply dictates.

There is no change in fit, function, operation or installation with the knob substitution. There is also no part number change and no price change.



Current Knob



Substitute Knob

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

c: 574.849.1742

mogle@lci1.com

Frequently Asked Questions:

- 1. Will a new part number be required?** No, there is no part number change.
- 2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the knobs are interchangeable.
- 4. Does the customer need to replace inventory?** No, the substitution will be made starting immediately and continue as supply dictates.