



MITSUBISHI MOTORS NORTH AMERICA, INC.  
4031 Aspen Grove Dr, Franklin, TN 37067

January 10, 2022

**To: All Mitsubishi Dealer Principals, General Managers, Service Managers & Technicians**

**Subject: Technician Quiz 1<sup>st</sup> quarter 2022**

### **Quarterly Quiz**

In support of the unprecedented success of the new 2022 **Outlander**, Mitsubishi technical training has launched the first technician quarterly quiz for 2022.

**TQ0122** will be available from **January 3rd – March 31st, 2022**, and dealer personnel ***must successfully*** complete this quiz no later than 3/31. MMNA has a long-standing tradition of familiarizing its dealer partners' technicians with critical technical documents that aid in repairing vehicles which will ensure vehicles are properly repaired the first time. The information in this quiz comes from the following documents which were released during the period of October 1, 2021 thru December 31, 2021:

- Tech Talk articles
- Technical Information Notices
- Technical Service Bulletins
- Service Recalls or Campaigns

To answer the questions on the quiz, the technician will have the opportunity to open and review the source documents before providing an answer. This will help to ensure that the technicians have reviewed all current essential repair instructions, programming information, recalls, and Service Manual updates. Dealer technicians are provided credit for successful completion of the quiz as part of the Dealer Recognition Program yearly goals.

Thank you for your attention to this matter.

**Mitsubishi Technical Training**

**[MitsubishiAcademy.com](https://www.mitsubishiacademy.com)**