



## Condition

**ATTENTION:**

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.  
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

### Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Atlas	2018 - 2019	All	All	CA_J000001	CA_KC602912
Atlas Cross Sport	2020	All	All	CM_L200001	CM_L200225

### Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2055155/2	2/11/22	72-19-01TT	Update to model and model year applicability.
2055155/1	5/24/19	72-19-01TT	Original publication.

## Technical Background

The Left Front Memory Seat is inoperative or unable to set basic settings. This may include fault (B135354: Seat angle adjustment motor no basic setting), stored in address word 36 Driver's Side Seat Adjustment. The **-J810-** Driver Seat Adjustment Control Module may have been previously replaced for this concern.

## Service

For Atlas models built after CA\_KC602912 and for Atlas Cross Sport models built after CM\_L200225, please review TSB 72-21-01 (2062852).

Verify the operation of the Left Front Seat Motors, including the Lumbar Adjustment, by operating the motors from full stop to stop. Pay particular attention to the operation of the **-V45-** Driver Backrest Adjustment Motor.

If the testing results find that during the stop to stop operation a motor is interrupted and doesn't complete its full range of travel, and when activated again travel continues, suspect a possible issue with that motor or related wiring.

Basic settings of the Left Front Seat may also be completed by running all seat motor positions from stop to stop with no interruptions, followed by a confirmation chime, which indicates that basic settings has completed.

## Additional Information

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## Technical Tip

Transaction No: 2055155/2

**72-19-01TT - Memory Seat Inoperative, No Basic Settings**

Release date: 2/11/2022

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