INTERACTIVE NETWORK

Sent on	02	22	2022	**Expires on**	03	08	2022
From	Technical Information & Support Group						
Subject	Request for Parts: 2019-2022 ILX, MDX, RDX & TLX TPMS Faulty Sensor						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Information & Support Group
RE: Request for Parts: 2019-2022 ILX, MDX, RDX & TLX TPMS Faulty Sensor

This message is solely directed to Acura dealership personnel; please handle it accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background
American Honda Motor Co., Inc. (AHM) is searching for 2019-2022 ILXs, 2022 MDXs, 2021-2022 RDXs & TLXs with a client complaint of the Tire Pressure Monitoring System (TPMS) light on due to a faulty sensor with a client complaint of the Tire Pressure Monitoring System (TPMS) light on due to a faulty sensor. To better understand the cause of this condition, AHM would like to collect specific parts from the before attempting a repair of any kind.

Qualifiers
AHM is interested ONLY if the vehicle meets the following requirements:
1. Mileage must be less than 16,000 miles.
2. Must be able to duplicate the issue.
3. Vehicle does not have low pressure or flat tire.
4. DTC clear and sensor re-learned have not corrected the issue.
5. TPMS sensor has not been replaced previously
6. No repair has been attempted for this issue.

Action Required
If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS – formerly TRS) at **tis@ahm.honda.com**.
TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.
E-mail Title:
1. Model Year (e.g. 2020)
2. Model Name (e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN
5. List any DTC stored

E-Mail Body:
1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.