

Noise Symptom - Buzzing Noises from the Front Door Panel Area: Reworking Door Panel (SY 211/21)

Model Line: **Cayenne (9YA/9YB)**

Model Year: **As of 2018 up to 2022**

Concerns: **Front door panel**

Symptom: The customer complains about a buzzing or scraping noise from around the front door panel during phone calls.

Cause: Due to a lack of connection in the middle area of the loudspeaker cover and the resulting misalignment, it is possible that the loudspeaker cover is touching the armrest when the loudspeaker vibrates (e.g. when making calls) and this may result in irritating noises.

Remedial Action: Rework the affected front door panel according to procedure.

Required materials

Materials: **Required materials** (usually already available at the Porsche dealer):

Part No.	Designation	Quantity
99955117340	⇒ Felt strip	2 ea.

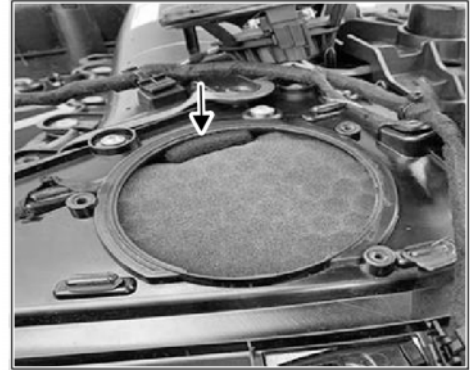
Preparatory work

Work Procedure: 1 Remove front door panel.
For instructions, see:
⇒ *Workshop Manual '705919 Removing and installing front door panel'*

Reworking door panel

Work Procedure: 1 Remove loudspeaker from front door panel.
For instructions, see:
⇒ *Workshop Manual '914119 Removing and installing front loudspeakers (door)'*

- 2 Affix two felt strips (35 x 22 x 5 mm/ 1.38 x 0.87 x 0.2 in), one on top of the other, between the door panel and loudspeaker grille. ⇒ *Affixing felt strips*
- 3 Reinstall loudspeaker to front door panel.
For instructions, see:
⇒ *Workshop Manual '914119 Removing and installing front loudspeakers (door)'*



Affixing felt strips

Concluding work

- Work Procedure: 1 Install front door panel.
For instructions, see:
⇒ *Workshop Manual '705919 Removing and installing front door panel'*

Invoicing

For documentation and invoicing in the event of a guarantee, state the work items required depending on the scope of work and the specified PCSS encryption in the guarantee claim:

APOS	Labor operation	I No.
70595000	Reworking front door panels	

PCSS encryption:

Location (FES5)	70590	Front door panel
Damage type (SA4)	2014	rattling

- References: ⇒ *Workshop Manual '705919 Removing and installing front door panel'*
⇒ *Workshop Manual '914119 Removing and installing front loudspeakers (door)'*

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