PORSCHE

Technical Information

209/21 ENU

Service

2470

Complaint - Error Message "Engine Control Fault" Immediately After Starting the Vehicle: **Observe Specified Procedure (209/21)**

Vehicle Type: Cayenne E-Hybrid (9YA) / Cayenne Turbo S E-Hybrid (9YA) / Cayenne E-Hybrid Coupé (9YB) / Cayenne Turbo S E-Hybrid Coupé (9YB)

- Model Year: As of 2018
- Concerns: DME control unit
- Information: Immediately after starting the vehicle, the yellow warning message "Engine control fault - Driving permitted - Visit workshop" appears in the instrument cluster. The vehicle can be driven after switching the ignition off and on again. The fault memory entry "P060C00 -Function restriction (0078D5)" is stored in the fault memory of the DME control unit.

Information

The remedial action described below applies only to the fault memory entry P060C00 together with the data error code 0078D5.

- Action required: Read out and erase the fault memory of the DME control unit using 9900 - PIWIS Tester 3.
 - To prevent this fault from occurring again, always press the brake pedal for as long as required when starting the vehicle until the "Ready" message lights up \Rightarrow *Instrument cluster: "Ready" message* in the instrument cluster and then release it.



Instrument cluster: "Ready" message



The procedure for starting the vehicle is also described in the "Hybrid vehicle" section of the Owner's Manual. Please also inform your customer about this issue.

AfterSales

Invoicing

For documentation and invoicing in the event of a guarantee, state the work items required depending on the scope of work and the specified PCSS encryption in the guarantee claim:

APOS	Labor operation	I No.
03350000	On-board diagnosis	

PCSS encryption:

Location (FES5)	24700	DME control unit
Damage type (SA4)	1134	Programming error

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AfterSales