



**SLINGSHOT**

# SERVICE ADVISORY

**Release Date:** February 1, 2022

**Expiration Date:** December 31, 2022

# SLI

**Communication #:** TSA-22-02

**Model Year(s):** 2021

— Confidential and Proprietary —

**VERSION: R01 (February 1, 2022)**

**IMPORTANT**

If you are working with a printed copy, please verify you have the most current version of this document.

## SUBJECT: 2021 SLINGSHOT AUDIO

### PURPOSE

Polaris has found that some 2021 Slingshot vehicles produced before 8/16/2021 have front woofer speakers that can fail prematurely under certain volume and equalizer setting conditions. Vehicles can exhibit crackling, popping, low output or no sound from one or both of the speakers.

To resolve this concern, Polaris updated the speakers to a more robust version for factory installation and service parts. Vehicles that experience these concerns should have both front woofer speakers replaced with a new part. Vehicles and kits produced on 8/16/2021 and after have the new speaker assemblies installed and should not experience any of these concerns.

### AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED RANGE
2021	Slingshot SL / STECH / R	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

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# WARRANTY CLAIM INFORMATION

2021 SLINGSHOT SL / STECH / R	
Advisory #	TSA-22-02
Claim Type	SA (Service Advisory)
Labor Allowance	0.5 hours (30 minutes)
Part Number / Description	2414536 (QTY 2) ASM-SPEAKER,WOOFER
Parts Availability	Available to order
University of Polaris Video Training Required	NO

## Claim Submission:

- **US / Canada Dealers:** On DEX, go to Service and Warranty > Warranty Claim and Extended Coverage > Start a New Warranty Claim. Select Service Advisory > Enter the VIN / PIN and Retrieve Registration. Select TSA-22-02 and Send Claim.
- **International Dealers:** On iDEX, go to Service and Warranty> Warranty Claims>Start a New Warranty Claim. Select Service Advisory > Enter the VIN / PIN and Retrieve Registration. Select TSA-22-02 and Send Claim

## COVERAGE PERIOD

Coverage will begin on January 31, 2022. Coverage will expire on December 31, 2022.

## INVENTORY / STOCK PART CLAIMS

Dealers should review their service parts inventory and ensure the following service parts are **NOT** used:

- 2415731

### NOTICE

To remove these service parts from circulation, file a Part Stock claim as directed below.

Use the following process for filing a Part Stock warranty claim for any of the parts listed above.

1. Start a new Part Stock warranty claim.
2. Select Product Line: SLI
3. Enter today's date into the Date Failed and Date Repair information fields
4. Enter TSA-22-02 into the CONCERN field.
5. Enter TSA-22-02 into the CAUSE field.
6. Enter Removed From Inventory into the CORRECTION field.
7. Enter the part number and quantity.
8. Enter warranty fail codes: 127/434/152
9. Validate the parts.
10. Save and submit the claim to Polaris.

## PARTS RETURN / DISPOSAL INFORMATION

Under no circumstances shall the parts removed be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this communication) is taken out of circulation and disposed of properly or returned to Polaris (if required).

## FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. The form is viewable on mobile devices by scanning the QR code or on a PC by clicking [HERE](#).



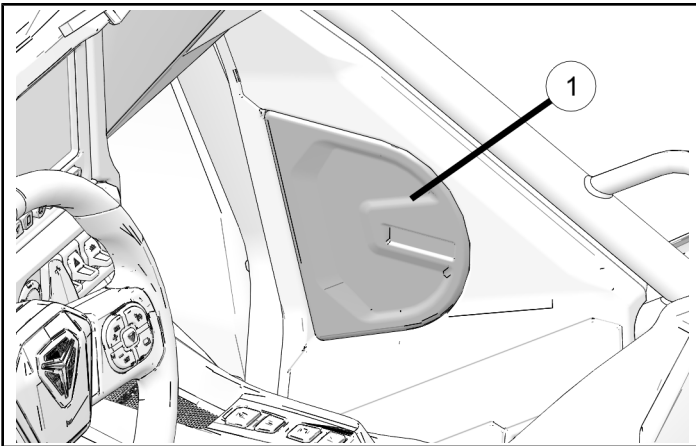
# TSA-22-02 PROCEDURE

## TOOLS REQUIRED

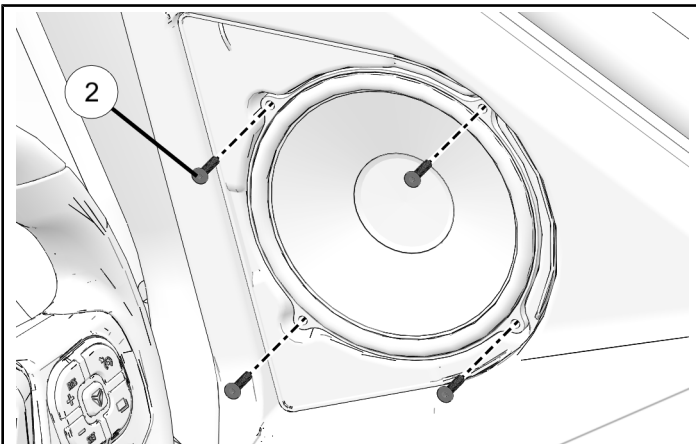
- T20 Socket Bit
- Ratchet
- Body panel removal tool PV-49955 or similar

## REPAIR PROCEDURE

1. Park vehicle on a flat surface.
2. Shift vehicle to NEUTRAL.
3. Press START/STOP button to turn vehicle OFF.
4. Apply parking brake.
5. Remove key fob from proximity of vehicle.
6. Starting with the left or right speaker of the vehicle, carefully pry the speaker grill ① from the enclosure using body panel removal tool PV-49955 or similar.



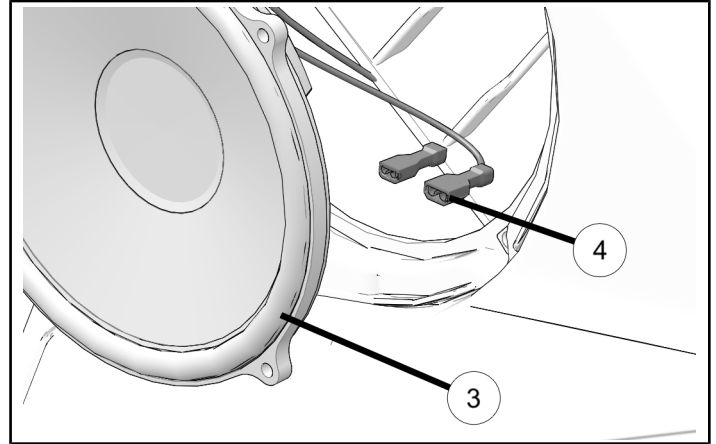
7. Remove and keep the four T20 fasteners ② securing the speaker to the enclosure.



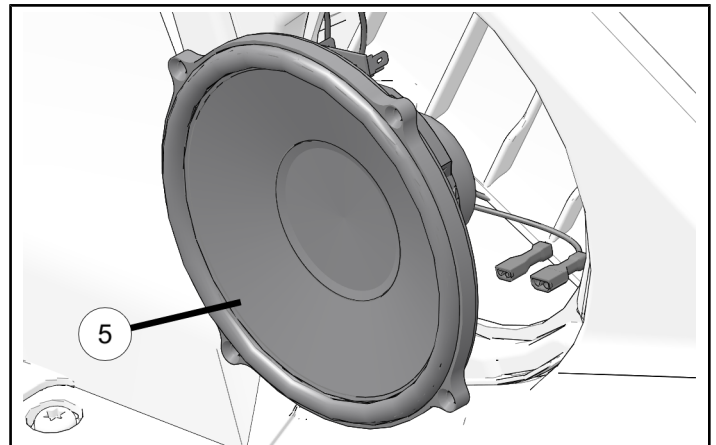
8. Lift the speaker ③ out of the enclosure enough to access the harness. Disconnect the wires ④ from the back of the speaker.

### IMPORTANT

Do not pull on the speaker wires, as harness damage may occur.



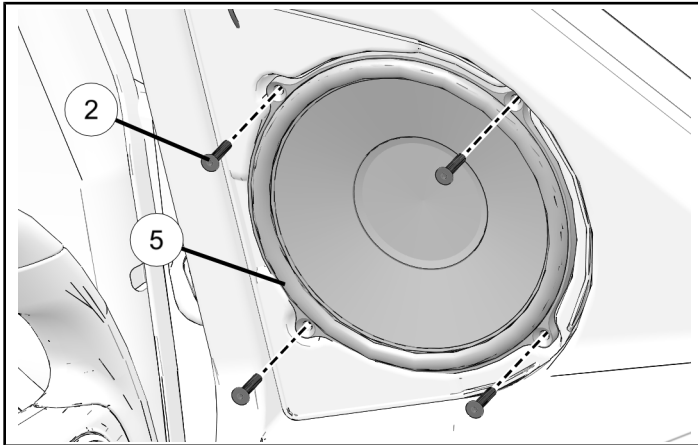
9. Remove and discard the speaker.
10. Connect the *NEW* speaker ⑤ to the harness. Note the two different terminal sizes on the speaker.



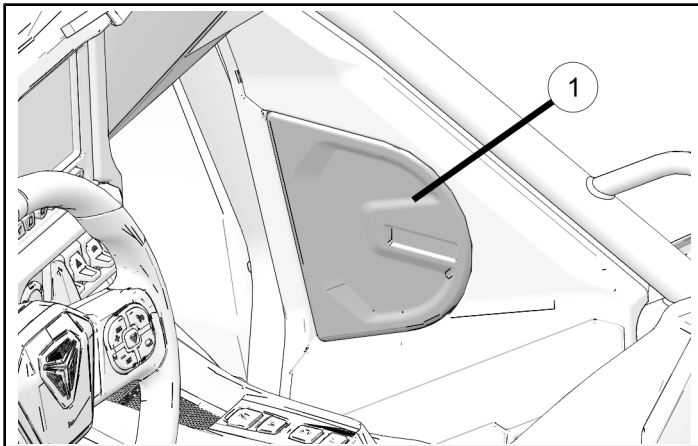
11. Install the *NEW* speaker ⑤ into the enclosure.

12. Reinstall the four fasteners ②. Torque all fasteners to specification.

**TORQUE**  
Fasteners ②:  
**11 in-lbs (1.25 N·m)**



13. Verify the speaker grill ① edges are straight and press it into the speaker enclosure by working around the outer surface.



14. Verify operation of the speaker.

15. Repeat steps 6 through 14 for the speaker on the other side of the vehicle.

16. Submit a Service Advisory Claim for TSA-22-02.