

## MBUX Tablet (code 447) can no longer be connected to the MBUX multimedia system (A26/17)

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Topic number	LI82.85-P-074392
Version	1
Function group	82.85 - Navigation and Communication systems
Date	2/16/22
Validity	Model series 223 with code 447
Reason for change	

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### Complaint

Following a software update of the MBUX multimedia system (A26/17), the MBUX tablet can no longer be configured.

Therefore, the tablet cannot be used to control the Rear Seat Entertainment displays or perform any other in-vehicle functions.

### Cause

Previous release of the Android operating system software for the MBUX tablet

### Remedy

Update the MBUX Tablet Android operating system software.

This is done by connecting the device to an external network with an internet connection and navigating to "settings" -> "software update". See attached instructions.

Attachments	
File	Description
<a href="#">MBUX Tablet Android software update english.pdf</a>	

Symptoms
Communication/information > Entertainment > Display message > Function not available
Communication/information > Entertainment > Rear entertainment > Screen/display > Miscellaneous
Communication/information > Entertainment > Rear entertainment > Control > Button nonfunctional
Communication/information > Entertainment > Rear entertainment > Control > Remote control nonfunctional

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note

# XENTRY TIPS

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			820FEE9	Function of touchpad on tablet PC cannot be operated
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